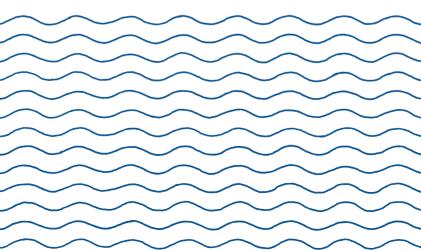


# **SCHEDULE OF CHARGES**

# JAN - JUN 2024



## **Table of Contents**

TRA	TRADE SERVICES		
A)	IMPORTS	01	
B)	EXPORTS	02	
C)	INLAND TRADE - IMPORT	04	
D)	INLAND TRADE - EXPORT	04	
E)	MISCELLANEOUS	05	
F)	GUARANTEES	05	
G)	REMITTANCES	06	
H)	MISCELLANEOUS	07	

ADV	ANCES/FINANCES	
A)	ADVANCES	07
B)	LEASING	09
C)	AGRICULTURE FINANCING (PRODUCTS)	09
D)	JS ASSET FINANCE	12
E)	JS HOSPITAL FINANCING	13
F)	JS GOLDFINANCE	13
G)	JS MYGOLD	14
H)	SME	15
I)	SAAF (SME ASAAN FINANCE)	15
J)	JS TARAQI LOAN - SME LOAN FOR MODERNIZATION	15
K)	JS NAYA AGHAAZ SME LOAN	16
L)	MORTGAGE BUSINESS FINANCE	16
M)	MORTGAGE CREDIT FACILITY	17

## CONSUMER LENDING

A)	JS BANK CREDIT CARD VISA	17
B)	JS CORPORATE CHARGE CARD	19
C)	JS CASH ASAAN & BTF - PERSONAL INSTALLMENT LOAN	19
D)	JS FAURIFINANCE	20
E)	JS GHARAPNA HOME LOANS & MPMG	20
F)	JS CARAAMAD AUTO FINANCING	21
G)	JS CARAAMAD BIKE FINANCING	22
H)	JS GHARAPNA SOLAR SOLUTION FINANCING	23
I)	JS SMART ROSHNI - SOLAR SOLUTION FINANCING	23
J)	JS KHUD MUKHTAR - WOMEN ENTREPRENEUR	24
K)	JS ELITE SALARY LOAN	24
L)	JS ELITE ADVANCE PAY	25
M)	JS SCHOOL DEVELOPMENT FINANCE	25
N)	JS WORKING CAPITAL BUSINESS LOAN	25
O)	PRIME MINISTER'S YOUTH BUSINESS LOAN (DISCONTINUED)	25
P)	PRIME MINISTER'S KAMYAB JAWAN YOUTH ENTREPRENEURSHIP SCHEME (PMYES)	26

GEN	GENERAL BANKING		
A)	MASTERCARD/PAYPAK DEBIT CARD CHARGES	26	
B)	E-BANKING SERVICES	28	
C)	STANDING INSTRUCTIONS FEE	28	
D)	PRIZE BONDS	29	
E)	RUPEE TRAVELLERS CHEQUES	29	
F)	PRIVATE BANKING	29	
G)	INVESTMENT BANKING	30	
H)	MISCELLANEOUS CHARGES	31	
_		1.1.1	

A)	E-BANKING SERVICES	39
B)	JS GHARPAY SERVICE	40
C)	CASH MANAGEMENT	40
D)	ROSHAN DIGITAL ACCOUNT	40

## **Trade Services**

#### A). IMPORTS

- i) Letter of Credit Opening Commission
- ii) Amendments under Letter of Credit

### .....

iii) "(a) Mark-up on PAD for Bills Under Import L/C (Sight)"""

Import documents received Directly / Indirectly from the suppliers by the Applicant / Bank without registration of contract and payment made thereagainst.

> (b) Markup on Forced PAD in Case of Usance Bills under Import LC Not Retired on Due Date

- iv) Acceptance Commission on Usance LC If Payment Date falls after LC Expiry
- v) (a) Registration of Contract
  - (b) Amendments under Import-Contract
  - (c) Contract Cancellation Charges
  - .....
- vi) Airway Bill Endorsement/Guarantee Issued to Shipping Companies in Lieu of Bills of Lading
- .....
- vii) Credit Report on Beneficiary and/or Foreign Buyer
- viii) Courier Charges
  - (a) For Local

One Year.

(b) For Foreign

## .....

## ix) SWIFT Message (Short/One Pager)

- -----
- x) SWIFT Message (MT-700/701, 710,711,720,721,760)
- xi) Revalidation Commission of Expired LC
- .....
- xii) Commission on Establishment of LC /Contract against 100% Margin
- xiii) LCs under Suppliers/Buyers Credit, PAYES (Pay As You Earn Scheme) and Deferred Payment LCs for Period Over

First Quarter or Part thereof 0.40% Each Subsequent Quarter or Part thereof 0.30% Minimum Rs. 2,000/-

Rs.1,200/- per transaction (Flat) or Commission under items (i) above, if amendment involves increase in amount or extension in period of Expiry of LC

.....

ONE MONTH KIBOR +2% per a.m.,

Further Mark up on FORCED PAD IN CASE OF NON-PAYMENT ON MATURITY DATE 3 Months Kibor +5 % p.a."

@ 20.00% p.a.

0.05% per month - Minimum Rs. 2,000 acceptance commission on bill amount

.....

0.20% (Flat) - Minimum Rs. 2,000/-

Rs.1,000/- per transaction (flat) or Commission under items (ii) above, if amendment involves increase in amount

Rs.1,500 (Flat)

.....

Rs. 2,000/- (Flat)

#### .....

At Actual

.....

Rs. 250/- (Flat)

At Actual

#### .....

Rs. 1,000/-

......

Rs. 2,000/-

.....

As applicable for opening of fresh LC as per (i) above

Nil

#### .....

Commission @ 0.40% per Otr or Part thereof (At the time of opening of LC to be charged on full amount of LC liability plus interest payable thereon for the period from the date of opening of LC till the expiry of LC, thereafter commission is to be recovered on six monthy basis on reducing liability.) xiv) USANCE BILLS: Bills drawn at Usance under the LC other than PAYES (Pay As You Earn Scheme) and Suppliers/ Buvers Credit

#### xv) LC Cancellation Charges

#### Note

- No markup to be charged from the date of negotiation to the date of lodgement if 100% interest/return free cash margin is provided. - Where value date of debit to our account is mentioned on covering Schedule/Telex/Swift intimation, markup to be charged from such

.....

effective value date. - Rates are subject to adjustment after obtaining approval of competent authority in consideration of business volumes/values and arrangements with the customers.

When reimbursement is made upon receipt of documents, markup is to be charged from the date of remittance.

.....

xvi) Import Bills Returned Unpaid

xvii) Flat charges on Payment of Import Bills under Collection, Contract, API and Open Account

.....

xviii) Service Charges against Import Transactions i.e. Import Bills (PAD)/ Collections (IB)/Contract/Advance Payments and Consignment Payment Remittance against Import with or without LC/Advance Payment.

.....

- xix) Reimbursement Charges (Payable to Reimbursing Banks)
- xx) Discrepant Document Handling Fee
- .....
- xxi) Handling Charges in lieu of exchange earnings where importer buys Foreign Exchange from some other bank for LC opened/contract registered with us.

#### B). EXPORTS

FCY Notes Handling Charges

FCY Cash Handling Charges for Afghanistan

0.25% or Bs. 2.000/- whichever is higher, is to be recovered at the time of retirement of the cases which are beyond validity of LC Number of days from LC validity date till retirement date. However, no commission is to be charged if the maturity/payment period of the bills falls within the period for LC opening commission and which has already been recovered

## .....

Rs.1.500 plus SWIFT charges

#### .....

USD100/- flat from forwarding Bank Plus courier charges

.....

Rs.1.250/- flat for all import bills under contract, collection, consignment, advance payment and in case charges are on Exporter /Presenter account USD15/- flat.

0.10% - Minimum Rs. 1.500/- plus SWIFT Charges in all cases

At Actual

..... USD100/- or equivalent in FCY (including FED)

.....

.....

0.13% - Minimum Rs.625/-

0.30% for exports to Central Asian Countries, excluding Afghanistan, against FCY notes

.....

0.20% for exports to Afghanistan, against FCY notes

iii)	Letters of Credit	
	a) Advising of LC	Rs. 1,500/- for JS Bank customers and Rs. 2,000/- for other customers plus courier charges
	b) Advising of Amendments	Rs. 1,000/- for JS Bank customers and Rs. 1,300/- for other customers plus courier charges
iv)	Confirmation	0.30% per quarter- Minimum Rs. 1,000/-
V)	Transfer of Export LCs	Rs.1,000/- Flat plus Swift and/or Postage Charges Rs.15,000/- Flat - If with substitution of documents plus Swift and/or Postage Charges
vi)	Reimbursement Payment to other Banks from Non-Resident Rupee/ ACU Dollar Accounts	Rs. 2,000/-
vii)	If the Documents are Sent to Other Local Banks under Restricted LC	Rs. 1,000/- plus service charges
viii)	Collection	
	(a) Documentary Export Collection	Rs. 500/- (Flat) (Charged at the time of settlement of bill)
	(b) If documents are Sent to Us by Other Banks for Collection under Restricted LC	Rs. 1,000/- plus service charges
ix)	Handling of duty drawback claim	0.30% per claim - Minimum Rs. 300/-
x)	Service Charges on Realization of Export Proceeds (Export Advance Payment Collection/LC etc.)	0.15% - Minimum Rs. 1,500/-
xi)	EDS	Rs. 80/- per bill or as per existing regulations
xii)	Services Charges on Handling of Research and Development (RND) Cases	0.2 % - Minimum Rs.1,000/- per claim
xiii)	Export Reimbursement Claim - Swift Charges	Rs. 1,000/-
xiv)	Negotiation/Purchase of Export Bills under Sight or Usance LC or DP Collection	If proceeds not realized within period of the deal, fixed pricing @ 20% or pricing as per credit approval will be applied. In case FDBC converted into FBP/FBD, no handling charges should be recovered
xv)	Export Refinance Application - Handling Charges	Rs.600/- per application
		D 500/
	ERF Substitution	Rs.500/- per case
xvii)	EE Certification	Rs. 1,000/- per case
xviii)	EE NOC Issued to Other Banks under ERF Scheme	Rs. 1,500/- per case

kix) Handling and Service Charges for Overdue Export Bills Reporting	Rs. 1,000/- per bill for all overdue bills
xx) Assignment of Proceeds to Other Banks	Rs 1,000/-
wi) Rusingge Performance Cartificate	Rs 500/-
xxi) Business Performance Certificate	1.5 5007
xxii) LTFF (Long Term Finance Facility under SBP Scheme) - Handling Charges	Rs.1,750/- per case
xxiii) Reimbursement Payment to Other Banks from Non-Resident Rupee	Rs. 500/-
xxiv)EPRC Issuance Charges	Rs. 100/-
C). INLAND TRADE – IMPORT	
) Opening Commission	0.40% per quarter for first quarter or part thereof - and 0.30% for each subsequent quarter or part thereof Minimum Rs.2,000/-
i) Amendments	Rs.1,200/- (Flat) or Commission as per (i) above, if amendment involves increase in amount or extension in validity
ii) Discrepant Document Handling Fee	Rs.1,500/- per bill (including FED)
v) Service Charges on Retirement of Import Bills under Inland LC	0.10% - Minimum Rs. 1,500/-
<ul> <li>Acceptance Commission (If Bill Matures after Expiry of LC)</li> </ul>	0.10% per month - Minimum Rs. 2,000/- on bill amount
vi) Markup on PAD (Sight Bills)	20% per annum till adjustment of finance
vii) Markup on Forced PAD (Usance Bills)	20% per annum till adjustment of finance
viii) LC Cancellation Charges	Rs.1,500 plus SWIFT charges
x) Items Returned Unpaid	Rs. 2,000/- Flat
D). INLAND TRADE – EXPORT	·
) Advising	Rs.1,500/- (Flat)
i) Amendment Advising	Rs.1,000/- (Flat)
iii) Authorities to Encash Cheques	No commission by issuing branch but charges on purchase of cheques will be recovered as per item B (ii) (b) below i.e. 0.40% - Minimum Rs.15/- plus courier charges
v) Collection Commission on	0.35% (Minimum Rs. 1,500)
Bills drawn under Collection	
Bill drawn under Inland LC (Sight/Usance)	
Clean Collection (Including Cheques)	

## 

Markup on Inland Bill Purchased (IBP) V) (Sight/Usance) a) Regular 18% per annum or as per Credit Approval a) Overdue Period 2% over and above approved markup rate \_\_\_\_\_ (Collection commission will also be vi) charged in addition to above markup) vii) Collection charges for restricted LCs (Where negotiation is restricted to some Rs.350/- (Flat) per bill other bank and presented to us for forwarding) ..... ..... E). MISCELLANEOUS Collection Agent's charges, if the At Actual collecting bank is other than the bank, will be extra ..... ..... ii) Purchase of Bills/Cheques etc. Documentary Bills other than those drawn Same charges for collection as indicated against Letter of Credit and Clean above, plus markdown 0.75% for every 15 days or part thereof. Bills/Trade Cheques. Other Cheques/Demand Instruments like Same charges for collection as indicated above, plus markdown 0.75% for every 15 dividend warrants etc. days or part thereof. ..... ..... Bs. 100/-Postage on Bills/Cheques iii) ..... ..... iv) Courier Charges Re 250/ ..... Note: All other charges as per notes a. to c, and e, above, where applicable, shall also be applicable. ..... V) Penal Charges in case of overdue 2% over and above approved markup rate of FAFB, FAPC, FATB, FBP, IBP, EBF, FIM, LTFF, LG Discounting and Invoice Discounting F). GUARANTEES Guarantees Up to 0.40% per guarter or part thereof -Minimum Rs. 2.000/-..... ii) For Foreign Guarantees Issued Against 0.50 % per guarter or part thereof - Minimum Rs 1,000/- plus charges of correspondents Bank Counter Guarantee ..... For Guarantees Issued Against Counter 0.3% p.a. - Minimum Rs. 1,000/iii) Guarantees of Banks Operating in Pakistan

#### iv) Legal Cost for Vetting of Text of Guarantee

#### .....

 Claim Handling on Guarantees Issued on Request of Customer within Pakistan /Foreign Banks

vi)	Vetting of Bank Guarantees - In-house	

.....

- vii) Guarantees issued to Collector of Custom in lieu of payment of Export Duty which are valid up to 6 months
- viii) Other Guarantees
- .....
- ix) Parking Guarantees (if issued at Bank's own instance)
- x) Consortium Guarantees

.....

- xi) Guarantees issued in Pakistan against 100% Cash Margin on which no return/ profit is paid.
- xii) LG Collection Charges

In case of LG undertaking to be issued favouring SBP for providing forward cover exchange risk under Suppliers /Buyers Credit "Pay As You Earn Scheme" and "Deferred Payment" LC on behalf of applicant.

#### G). REMITTANCES

i) Foreign Outward Drafts/ T.Ts/ Others

.....

ii) Inward

iii) Foreign Currency Cheque's/Drafts Purchased (in addition to interest) Rs. 5,000/- (Flat)

#### .....

Rs 2,000/- (Flat)

(over and above the normal Guarantee charges)

Note:

- For customers with Annual Guarantees volume of Rs. 20mn and over, commission charges will be negotiable Minimum Rs. 500/-
- (ii) Amendment other than increase in amount or extension in period Rs. 500/-
- (iii) Guarantees against 100% cash margin/ lien on current account, guarantee commission will be NIL.
- (iv) Each Guarantee issued by us will be for a specific amount, expiry date and a date by which claims are to be lodged, except those which are required "open ended" by the beneficiary.

.....

Rs.1,000/- (per Guarantee)

0.50% per quarter or part thereof - Minimum Rs.1.000/-

0.40% per quarter or as per arrangement

.....

Nil

#### .....

As per agreement

.....

Nil

#### .....

Rs.1,000/- per instrument LG

USD 10/- equivalent , PLUS additional 0.50 % (minimum USD 20/- )where remittances are made against Cash Deposit in FC accounts within 15 days of Deposit for all currencies

Nil. If proceeds are credited to an account with us. Otherwise a flat charge of Rs. 3,000/-(Cash Master)

Interest @ LIBOR + 5% Instrument drawn in USD 0.5%

Minimum Rs. 500/-

Instrument drawn in currencies other than USD 1 %

Minimum Rs. 500/-

		-
iv)	Collection Foreign Currency - Clean/Checks	USD 5/- or Rs. 700/- whichever is higher
v)	Foreign Exchange Permits	Family Maintenance Rs. 3,000/- per year
vi)	Arranging specific approval from SBP relating to Capital Transfer, Dividend Remittance and Remittance under Foreign Currency Loans etc.	Rs. 1,200/- per case
vii)	Cancellation of Draft	USD 5/- or Rs. 700/- whichever is higher
viii)	Producing PRC (Proceeds Realization Certificate) for transaction older than 6 months	Rs. 750/-
	o monuna	
H).	MISCELLANEOUS	
i)	Obtaining SBP Approval for Customer	Rs. 1,200/- per case
ii)	Correspondents' Charges	At Actual
iii)	SWIFT Charges on Foreign T.Ts	USD 8/- or Rs. 1,000/- whichever is higher
iv)	Fax Charges If Requested by Customer	Rs. 50/- per sheet (within city)
		Rs. 100/- per sheet (out of city)
		Rs. 500/- per sheet (foreign)
V)	Charges on Foreign Bills Returned Unpaid	Rs. 600/-
vi)	Miscellaneous Foreign Fax/Swift Charges	USD 20/- or equivalent
Ac	dvances/Finance	
A).	ADVANCES	
	Following charges will be recovered in addition to mark-up / return on investment.	
i)	Miscellaneous charges	Actual
	(i.e charges for documents, evaluation of 1% security and maintenance thereof etc.)	In addition Project Examination fee up to and Commitment fee up to 1% (where applicable in each case).
	the line is a state	
ii)	"For advance against Pledge/Hypothecation charges will be levied As follows:"	م الكراز الفائقان

-----

07

	a)	Godown Rent	At Actual
	b)	Godown Staff Salaries	At Actual
	c)	Godown Inspection Charges	At Actual
iii)		thin municipal limits or within a lius of 5 miles from the branch	Actual conveyance charges only
iv)	Ou	tside the above limit	At Actual
	a)	Delivery charges if a Godown Keeper is not posted, conveyance charges will be recovered	At Actual
	b)	Other incidental expenses, Insurance Premium etc.	At Actual
	c)	Legal Review Charges (Outside Counsel)	At Actual
	d)	Documentation Review Charges	Rs. 5,000/-
	e)	Delivery of Goods under Pledge	Rs. 1,000/- per delivery
	f)	Arranging CIB Report from State Bank (per company/individual)	Rs. 35/- (can be waived on management's discretion)
	g)	Handling Charges for marking lien on government securities issued by other banks/National Savings Centres	Rs. 1,000/- per instance
	h)	Handling Charges for marking lien on mutual funds at Registrar's office	Rs. 1,000/- per case (separately for each mutual fund)
	i)	Collection of profit coupons on government securities issued by other banks/National Savings Centres under lien to us	Rs. 1,000/- per instance
	j)	Penal Charges in case of overdue of FIM, CF Pledge, Short Term Finance (up to 1 year)	2% per annum over and above normal markup rate
	k)	Replacement of securities under lien to the bank	Rs. 1,000/- flat per replacement
	I)	Late payment of instalments Commercial - Long Term Finance (Tenor is more than 1 year if LTF is to be repaid on amortisation basis)	Penalty Interest to be charged at 2% p.a. over and above the approved Pricing or as per the overdue rate mentioned in Facility Offer Letter duly accepted by the customer, whichever is higher due date.
		AN PROCESSING FEE orporate, Commercial and SME)	Loan Processing Fee is to be charged as per approval terms of credit application
	m)	Initial Review of Credit Facilities	0.12% of facility OR Minimum Rs. 21,000/-, whichever is higher 0.12% of facility OR Minimum Rs. 7,000/-, whichever is higher
	n)	Interim Review/Enhancements/One Off Transaction	Charges will not be applicable in case exposure remains unchanged. 0.06% of facility amount OR Min. Rs. 10,000/-, whichever is higher to be charged for the enhanced exposure only in case of enhancements. 0.06% of facility amount OR Rs. 3,500/-, whichever is higher.
	o)	Facility Renewal Processing Charges	Nil
	p)	Temporary Extension of Credit Facilities	In case all renewal documentation is complete at customers end, charges shall not apply.

In case all renewal documentation is complete at dustomers end, charges shall not apply. 0.06% of facility amount or Min. Rs. 9,000/whichever is higher 0.06% of facility amount or Rs. 3,000/whichever is higher

q)	Issuance of NOC (on customer's request) for creating additional/pari passu charge/second charge/specific charge on their current/fixed assets for acquiring further finance from other banks/financial institutions	Processing fee Rs. 6,000/- or as per approval.
r)	Issuance of No Objection for vacation of charge	Processing fee Rs. 6,000/- or as per approval.
s)	Credit reports issued on behalf of Client	Processing fee Rs 3,000/-
t)	Nominal fee for Pledge call option	Actual
u)	Cash Collection Services	Rs. 2,000/- per month (Conditions Apply)
В).	LEASING	
i)	Processing Charges	0.120% of facility or Minimum Rs. 10,000/-, whichever is higher
ii)	Late Payment Charges	1.25% on overdue Principal portion of rental amount per month
	Early Termination Charges	Rs. 10,000/- flat
		115. 10,000/- flat
iv)	Insurance Charges	At Actual
V)	Tracker Charges	At Actual. For waiver on tracker installation, additional markup on the facility of 0.5% per annum will be added in the monthly installation
vi)	Repossession Charges	At Actual (Maximum Rs. 100,000/- per instance)
vii)	Repossessed Vehicle Storage Charges	At Actual (Maximum Rs.13,500/- per month)
viii)	Secured Transaction Registry (STR) Fee	
	Existing Customer	Rs. 500/-
	New Customer	Rs. 1,000/-
C).	AGRICULTURE FINANCING (PRODUCTS)	
i)	Processing Fee on Agri Finance a) Fresh Proposals	
	Limit	Processing Charges
	Up to Rs. 0.500mn	Rs. 2,000/-
	From Rs. 0.5001mn to Rs. 01.000mn From Rs. 1.001mn to Rs. 05.000mn	Rs. 5,400/- Rs. 10,200/-
	From Rs. 05.001mn and above	Rs. 16,800/-
		FED will be charges on above slabs Females, Senior Citizen & Person with Disability (PWDs
	b) Renewal of Expired Cases	50% blanket discount on above slabs
	Limit	Processing Charges
	Up to Rs. 0.500mn	Rs. 2,000/-
	From Rs. 0.501mn to Rs. 1.000mn	Rs. 4,200/-
	From Rs. 1.001mn to Rs. 5.000mn	Rs. 7,800/-
	From Bs. 5.001mn and above	Rs. 12.000/-

FED will be charges on above slabs Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs

	ii) Early Adjustment Charges in case of DF Facility only	
	1 year before expiry	Nil
	2 years before expiry	2% of the outstanding principal
	3 years before expiry	4% of the outstanding principal
	4 years before expiry	5% of the outstanding principal
	Late Payment Charges where installm or markup is overdue by 60 days or m	
	Renewal of overdue limits by 60 days and over on full settlement	To be renewed on additional 0.5% markup from prevailing markup rate
i)	Legal Charges	At Actual (Varies from province to province)
ii)	Insurance Charges	As per Actual
iii)	Tracker Charges	As per Actual
iv)	Documentation/Valuation/Feasibility	As per Actual
V)	Repossession charges (new)	At Actual
vi)	JS Zarkhez Solar Tubewell installation charges (new)	As per Actual
vii)	Late Payment Charges for SBP's Refinanace Schemes (JS Zarkhez Stora Finance & JS Zarkhez Solar Finance)	Applicable Markup rate plus 4% per annum for number of days late
Sec	cured Transaction Registry (STR) Fee	
E	Existing Customer	Rs. 500/-
٢	New Customer	Rs. 1,000/-
c).	JS Zarkhez PM Kissan Package	
i)	Limit Amount	Processing Charges
	Up to Rs. 0.50mn	Rs. 1,700/-
	From Rs. 0.5001mn to Rs. 1.000mn	Rs. 4,500/-
	From Rs. 1.001mn to Rs. 5.000mn	Rs. 8,500/-
	From Rs. 5.001mn and above	Rs. 14,000/-
		FED will charged on above slabs Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stage 2
ii)	Late Payment Fee	Rs. 2,000/- per month
iii)	Legal Charges	At Actual (Varies from province to province)
iv)	Insurance Charges	As per actual
	Decumentation (/olustion /Esseibility	As per actual
	Documentation/Valuation/Feasibility	
vi)	Repossession charges (new)	At Actual

	Repossession charges -	As per Actual
	Warehouse charges	As per Actual
viii) S	Secured Transaction Registry (STR) Fee	
E	Existing Customer	Rs. 500/-
1	New Customer	Rs. 1,000/- per month
,	S Zarkhez Gold Finance	
i) F	Processing Charges - Running Finance	Limit Uno 18, 250,000 Rs 3,000 (upfront Rs. 500) From Rs. 250,000 to Rs. 499,999 - Rs 10,000 (upfront Rs. 500) From Rs. 10,000 to Rs 499,999 Rs 10,000 (upfront Rs. 1,000) From Rs. 5,000,000 to Rs 499,999 Rs 15,500 (upfront Rs. 1,000) Trom Rs. 5,000,000 to Rs 499,999 Rs 15,500 (upfront Rs. 1,000) Trom Rs 5,000,000 to Rs 499,999 Rs 15,500 (upfront Rs. 1,000) Tuffort charges are not additional fee * Balance amount will be paid at stage 2 FED will charged on above slabs
		Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2
	Maintenance Charges - Running Finance	(i) Utilization 50% and < I 0.75% of Gold Value (Maximum 10,000/-)
viii) E	Enhancement/Top-up	Limit Up to Rs. 250,000 h. 499,999 From Rs. 250,000 to Rs. 499,999 From Rs. 500,000 to Rs. 499,999 From Rs. 1000,000 h Rs. 499,999 From Rs. 1000,000 h Rs. 499,999 From Rs. 5000,000 and above - Rs 15,000 (upfront Rs. 1,000) - Ps 15,000 (upfront Rs. 1,000) - Ps 16,000 (upfront Rs. 1,000)
		Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2
iv) ۱	Valuation Charges by Goldsmith	At Actual
v) l	Legal Document Stamping	At Actual
'	Prompt Payment Bonus	Incorporated in Loan Pricing at 2% (if payment is received within due date).
	Facility Renewal Processing Charges	Rs. 3,500/-
	Pre-Payment Charges - Full Settlement	
	1st Year	3% of the outstanding principal (Maximum Rs. 18,000)
1	2st Year	2% of the outstanding principal (Maximum Rs. 12,000)
xi) S	Secured Transaction Registry (STR) Fee	
1	Existing Customer	Rs. 500/-
	New Customer	Rs. 1,000/-
Late I	Payment Charges	Applicable Mark-up rate plus 2% per annum for number of days late.
	Litigation Charges	At Actual
	Custody Charges (On Settled Loan)	Rs 1,000/- per month
	Cheque Return	Rs 1,200/- per incident

#### D), JS ASSET FINANCE

iii)

ix)

V)

xi)

Processing Fee Vehicle: Rs. 10,000 excluding valuation charges with upfront (Rs. 1500 up-front) Deposit & Certificate: 3,500 or 1% whichever is higher (Rs. 1500 up-front) \*Balance amount will be paid at stage 2 FED will charged on above slabs Female, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2 Bs. 1.400/- per month Late Payment Charges ..... ..... 1st year = 8% of outstanding loan amount Prepayment Penalty 2nd to 3rd year = 7% of outstanding loan amount 4th year = 4% of outstanding loan amount" ..... ..... Balloon Payment / Partial Settlement 25% of the outstanding principal each year Not Allowed in the first year (pre-payment charges will apply upon approval) 6% in the second year 5% in the third year ..... ..... Enhancement/Top-up 3,500 or 1% of the loan amount (Whichever is higher) ..... ..... At Actual vi) Credit Protector ..... ..... At Actual (Varies from province to province) vii) Legal Charges ..... ..... viii) Processing Charges - Balance Transfer 3,500 or 1% of the loan amount (Whichever is higher) Facility (BTF) FED will be charged ..... Cheque Return Charges Rs. 1.400/- per returned cheque ..... ..... In case of Vehicle as a collateral ..... ..... Vehicle re-possession charges At Actual (Maximum Rs. 56.000/- per instance) ..... ..... At Actual Charged on daily basis (Maximum xii) Repossessed Vehicle Storage Charges Rs.5000/- per month) ..... ..... xiii) Valuation Charges At Actual (Maximum Rs. 7000/-) ..... ..... xiv) Tracker Activation Charges At Actual ..... ..... At Actual xv) Litigation Charges ..... At Actual (Maximum Rs. 20.000/- per instance) xvi) Insurance Charges ..... ..... Rs. 1,900/xvii) Issuance of duplicate NOC ..... ..... xviii) Secured Transaction Registry (STR) Fee Bs. 500/-Existing Customer Bs 1 000/-New Customer

#### E). JS HOSPITAL FINANCING

i) Processing Fee

- ii) Insurance Charges
- iii) Late Payment Standard Markup Rate
- iv) Legal Document Stamping
- .....
- v) Valuation Charges if any
- .....
- vi) Delivery Charges, Taxes and Registration Fee
- .....
- vii) Secured Transaction Registry (STR) Fee Existing Customer New Customer
- F). JS GOLD FINANCE
- i) Processing Charges Running Finance

ii) Processing Charges - New Term Finance A & B and Enhancement/Top-up

iii) Processing Charges - Term Loan Plus

No Processing Fee ..... At Actual ..... 1-Month KIBOR + 3% (floating) per annum At Actual ..... At Actual ..... At Actual ..... Bs. 500/-Bs 1 000/-Limit - Rs 3.600 (upfront Rs. 500) Up to Rs. 250.000 From Rs. 250.000 to Rs. 499.999 - Rs 6.000 (upfront Rs. 500) From Rs. 500.000 to Rs. 999.999 - Rs 12.000 (upfront Rs. 1,000) From Rs. 1,000,000 to Rs 4,999,999 - Rs 15,600 (upfront Rs. 1,000) From Rs. 5.000.000 and above Rs 18.600 (upfront Rs. 1,000) \*Upfront charges are not additional fee \* Balance amount will be paid at at stage 2 FED will charged on above slabs Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2" Limit Up to Rs. 250.000 - Rs 3.600 (upfront Rs. 500) From Rs. 250.000 to Rs. 499.999 - Rs 6.000 (upfront Rs. 500) From Rs. 500,000 to Rs. 999,999 - Rs 12,000 (upfront Rs. 1,000) From Rs. 1,000,000 to Rs 4,999,999 - Rs 15,600 (upfront Rs. 1.000) From Rs. 5,000,000 and above - Rs 19,200 (upfront Rs. 1,000) \*Upfront charges are not additional fee \* Balance amount will be paid at at stage 2 FED will charged on above slabs Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2" "Rs. 5,000 plus FED Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs"

vi) Processing Charges - Balance Transfer Facility (BTF)	<ul> <li>(i) Running Finance I 0.65% of Gold Value (Maximum Rs. 6,500/-)</li> <li>(ii) Term Finance (25% Margin)I 0.8% of Gold Value (Maximum Rs. 8,000/-)</li> <li>(iii) Term Finance (20% Margin) I 1.0% of Gold Value (Maximum Rs. 10,000/-)</li> <li>(iv) Term Loan Plus I Rs. 2,500/-</li> </ul>
	FED will charged on above slabs
	Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs"
v) Valuation Charges by Goldsmith	At Actual per gram (upto Rs. 40/gram)
vi) Legal Document Charges	At Actual (varies from province to province)
vii) Prompt Payment Bonus	Incorporated in Loan Pricing at 2% (if payment is received within due date).
viii) Facility Renewal Processing Charges	Rs. 3,500/-
ix) Pre-Payment Charges - Full Settlement	
1st Year	3.6% of the outstanding principal
2st Year	2.4% of the outstanding principal
x) Secured Transaction Registry (STR) Fee	
Existing Customer	Rs. 500/-
New Customer	Rs. 1,000/-
xi) Late Payment Charges - (SMR)	Applicable Markup rate plus 2% per annum for number of days late.
	At Actual
xii) Litigation Charges	At Actual
xiii) Custody Charges (On Settled Loan)	Rs 1,000/- per month
xiv) Cheque Return	Rs 1,200/- per incident
G). JS MYGOLD	
i) Processing Charges - Term Loan	Limit Up to Rs. 250,000 - Rs 3,000 (upfront Rs. 500) From Rs. 250,000 to Rs. 499,999 - Rs 5,000
	(upfront Rs. 500) From Rs. 500,000 to Rs. 999,999 - Rs 10,000
	(upfront Rs. 1,000) From Rs. 1,000,000 to Rs 4,999,999 - Rs 13,000 (upfront Rs. 1,000)
	From Rs. 5,000,000 and above - Rs 16,000 (upfront Rs. 1,000)
I have been been been been been been been be	*Upfront charges are not additional fee * Balance amount will be paid at at stage 2
	FED will charged on above slabs
	Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2
	1

ii)	Legal Document Charges	A
iii)	Pre-Payment Charges - Full Settlement	
	1st Year	3 F
	2nd Year	2
iv)	Secured Transaction Registry	
	Existing Customer	
	New Customer	
	Late Payment Charges - (SMR)	
vi)	Litigation Charges	
vii)	Custody Charges (On Settled Loan)	
	Cheque Return	
H)	SME	
	Arrangement Fee	м
ii)	Review Fee	
		M
iii)	Interim Fee	Μ
I). SAAF (SME ASAAN FINANCE)		

i)	Application Processing Fee (Non-refundable, payable up-front)
ii)	Balloon Payment: 0.5% of amount to be adjusted
iii)	Annual Renewal Fee (Non-refundable, payable up-front)
iv)	Interim Facility Enhancement

,

v) Credit/Market Check & Income Estimation Fee

vi) \*Early Settlement Charges

#### Late Payment Charges

Note: Processing Fee Non-Refundable (includes Provincial Sales Tax/FED) The Bank shall not charge separately for Cost of Charge Documents i.e. Government Duties/Fee/Revenue Stamps.

J). JS TARAQI LOAN - SME LOAN FOR MODERNIZATION

i) Processing Fee

#### At Actual

#### .....

3% of the outstanding principal (Maximum Rs.18,000/-)

2% of the outstanding principal (Maximum Rs.12,000/-)

.....

Rs. 500/-

Rs.1.000/-Applicable Markup rate plus 2% per annum for number of days late At Actual Rs 1.000/- per month

Rs 1,200/- per incident

Minimum Rs. 3.000/-

Minimum Bs 3 000/-

Minimum Rs. 3,000/-

1% of disbursed amount



#### .....

RS. 2,750/-

.....

RS. 2,500/-

At Actual

i. Nil in case of Short-Term Loans

ii. Early Settlement Charges 3% of outstanding principal amount in case of full payment during 1st year. 2nd year 2% 3rd year 1% 4th & Sth Year 0%

Rs. 2,750/- Per Instance

Minimum PKR 5,000/- or 0.5% of loan amount (whichever is higher)

.....

ii) Insurance Charges	At Actual
iii) Late Payment Standard Markup Rate	1 Month KIBOR + 4% per day
iv) Legal Document Stamping	At Actual
v) Valuation Charges - if any	At Actual
vi) Delivery Charges, Taxes and Registration Fee	At Actual
vii) Secured Transaction Registry (STR) Fee	
Existing Customer	Rs. 500/-
New Customer	Rs. 1,000/-
K). JS NAYA AGHAAZ SME LOAN	
i) Processing Fee	No Processing Fee
,	-
ii) Late Payment Standard Markup Rate	Applicable Markup rate plus 3% for number of days late
	uays late
iii) Insurance Charges	At Actual
iv) Legal Document Stamping	At Actual
v) Valuation Charges	At Actual
vi) Repossession Charges	At Actual (Maximum Rs. 45,000/- per instance
vii) Repossessed Vehicle Storage Charges	At Actual (Maximum Rs.12,000/- per month)
viii) Delivery Charges, Taxes and Registration Fee	At Actual
ix) Secured Transaction Registry (STR) Fee	
Existing Customer	Rs. 500/-
New Customer	Rs. 1,000/-
L). MORTGAGE BUSINESS FINANCE	
<ul> <li>Application Processing Fee (Non-Refundable, Payable up-Front)</li> </ul>	Rs. 500,000 to Rs. 4,999,999 - Rs. 5,000/- Rs. 5,000,000 to 14,999,999 - Rs. 10,000/- Rs. 15,000,000 to 24,999,999 - Rs. 15,000/- Rs. 20,000,000 to 24,099,999 - Rs. 40,000/- FED to be taken separately
<li>ii) Annual Renewal Fee (Non-Refundable, Payable up-front)</li>	Rs. 5,000/-
	Rs. 5.000/-
iii) Interim Facility Enhancement/One-offs	115. 0,000/-
iv) Credit/Market Check & Income Estimation Fee	At Actual

..... ..... ..... ..... al (Maximum Rs. 45.000/- per instance) ..... al (Maximum Rs.12,000/- per month) ..... ..... ..... ..... ,000 to Rs. 4,999,999 - Rs. 5,000/-,000 to Hs. 4,999,999 - Hs. 5,000/-00,000 to 14,999,999 - Rs. 10,000/-000,000 to 24,999,999 - Rs. 15,000/-000,000 to 40,000,000 - Rs. 40,000/be taken separately ..... ..... 

### M). MORTGAGE CREDIT FACILITY

Limit

Below Rs.10mn

Property Evaluation, Income Estimation and Legal Charges will be charged at Actual

.....

.....

## CONSUMER LENDING

- JS BANK CREDIT CARD VISA Δ).
- Joining Fee
- ii) Basic Card - Annual Fee Classic

Gold

Platinum

Signature

iii) Supplementary Card - Annual Fee

Classic

Gold

Platinum

Signature

..... Finance Charges - APR iv) ..... V) Retail ..... vi) Cash Advance ..... vii) Balance Transfer/Cash on call ..... viii) Card Installment Plan ..... ix) Cash on Installment

X) Cash Advance Fee Processing Charges

Up to Rs. 4.000/-

.....

Up to Rs. 8.000/-

.....

Up to Rs. 10.000/-

Up to Rs. 15.000/-

#### NII

Rs. 4,000 (Reduced fee of Rs. 799 will be charged on spending of Rs. 25,000/- within 1 month of card activation)

.....

Rs. 6.000 (Reduced fee of Rs. 1.199 will be charged on spending of Rs. 50,000/- within 1 month of card activation)

Rs. 10,500 (Reduced fee of Rs. 1,999 will be charged on spending of Rs. 100,000/- within 1 month of card activation)

Rs. 12,500 (Reduced fee of Rs. 4,999 will be charged on spending of Rs. 150,000/- within 1 month of card activation)

.....

Rs. 1,650 (Reduced fee of Rs. 799 will be charged on spending of Rs. 25.000/- within 1 month of card activation)

Rs. 2,500 (Reduced fee of Rs. 1,199 will be charged on spending of Rs. 50,000/- within 1 month of card activation)

Rs. 4,500 (Reduced fee of Rs. 1,999 will be charged on spending of Rs. 100,000/- within 1 month of card activation)

Rs. 5,250 (Reduced fee of Rs. 4,999 will be charged on spending of Rs. 150,000/- within 1 month of card activation)

.....

.....

49.99% (4.16% per month)

.....

48% (4% per month)

.....

36% (3% per month)

.....

12m (32%), 24m (34%), 36m (36%)

.....

12m (40%), 24m (42%), 36m (44%)

.....

3.5% or Rs.1,800 which ever is higher

ii) From Bs.10mn to 20mn ..... From Rs. 20mn to 30mn iii) iv) Above Rs 30mn

xi)	Late Payment Fee	Rs.2,400 or 10% of minimum amount, whichever is higher
		D. 4 000
xii)	Over Limit Fee	Rs.1,000
viii)	Return Cheque	Rs.1,500/-
	netum cheque	115.1,500/-
xiv)	Card Replacement Fee	
,,	Classic	Rs. 800/-
	Gold	Rs. 1,500/-
	Platinum	Rs. 2,000/-
	Signature	Rs. 4,000/-
	Balance Transfer/Cash on Call Processing Fee	Rs. 1000/- per transfer
	Credit Protector	0.48% of monthly outstanding amount
	International ATM/POS	Rs. 450/- or 4.5% of transaction amount, whichever is higher
xv)	Document Retrieval Charges	
	Local	Rs. 300/-
	International	Rs. 850/-
xvi)	SMS Alerts	Rs. 100 per month Based on customer's prior consent.
xvii)	VISA Arbitration Charges for Disputed Transactions	USD 500/-
xviii)	Litigation Charges	At Actual
	Autopay Rejection - Service Fee	Rs. 2,000/-
		D 700/
	Card Installment Plan Processing Fee	Rs. 720/-
	CIP Cancellation/Pre-Adjustment Fee	Rs. 850/-
		15. 050/-
	Utility Bill Payment Fee via Mobile App	Rs. 100 per transaction
xxiii)	Issuance of Duplicate NOC	Rs. 1,000/- per instance
xxiv)	Chip Maintenance Annual Fee	
	Classic	Rs.950/-
	Gold	Rs.950/-
	Platinum	Rs.950/-
	Signature	Rs.950/-

xxv) Card Upgrade

Gold

Platinum

Signature

xxvi) Dial a Draft/Pay Order

xxvii) Dial for IBFT/PO for School Fees 

.....

xxviii) Physical Statement Fees (Waived if opted for E-statement only)

#### ..... JS CORPORATE CHARGE CARD B)

- i) Joining Fee
- ..... Annual Fee ..... Card Replacement Fee iii) ..... International ATM/POS Transaction iv) ..... vOver Limit Fee ..... vi) Late Payment Fee ..... vii) Return Cheque .....

Document Retrieval Charges

viii) Local

..... ix) International .....

X) SMS Alerts

..... .....

- xi) Arbitration/Charge Back
- xii) Litigation Charges

.....

xiii) Autopay Rejection - Service Fee

.....

C). JS CASH ASAAN & BTF - PERSONAL INSTALLMENT LOAN

Processing Fee

:\	Lata	Payment	Charges	

Bs.1.500/-Bs.2.500/-Bs.5.000/-..... Bs 500/-..... Rs.500/-Rs. 250/- per month ..... Nii ..... Rs. 1,200/-Rs 600/ ..... 4.50% of Transaction Amount ..... ..... Rs. 2.000/-..... Rs. 1.400/-..... Rs 1.200/- per incident Bs. 300/-..... Bs 850/-..... Free

.....

LISD 500/-

.....

At Actual

.....

Rs. 2,000/-

.....

3,500 or 1% of the loan amount (Whichever is higher) (Rs. 1,500 up-front) \* Balance amount will be paid stage 2 FED will charged on above slabs

Female, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above slabs paid at stages 2

Rs. 1,400/- per month

iii) Prepayment Penalty	1st year = 8% of outstanding loan amount 2nd to 3rd year = 7% of outstanding loan amount 4th year = 4% of outstanding loan amount.
iv) Partial Payment Penalty	25% of the outstanding principal each year Not Allowed in the first year Thereafter 5% in the second year 4% in the third year
v) Enhancement/Top-up	3,500 or 1% of the loan amount (Whichever is higher) FED will be charged
vi) Credit Protector	At Actual
vii) Legal Charges	At Actual (Varies from province to province)
viii) Pay Order Issuance	Nil
ix) Processing Charges - Balance Transfer Facility (BTF)	Rs. 3,500/- or 1% of the loan amount (Whichever is higher)
x) Cheque Return Charges	Rs. 1,400/- per returned cheque
D). JS FAURIFINANCE	
i) Processing Fee	Rs. 2,500/-
ii) Cheque Book Issuance	First Cheque Book Free (10 leaves)
iii) Cancellation Processing Fees	Rs. 1,000/-
iv) Legal Document Stamping	At Actual
E). JS GHARAPNA HOME LOANS & MPMG i) Processing Fees	Ticket Size up to PKR 100 Million Rs. 1,800/- paid at stage 1 (non-refundable) Rs. 13,200/- paid at stage 2
-,	Ticket size over PKR 100 Million Rs. 25,000/- paid at stage 1 (non-refundable) Rs. 75,000/- paid at stage 2
	FED will charged on above slabs
a beach	Female, Senior Citizen & People with Disability (PWD) 50% blanket discount on above paid at stage 2
ii) Legal Documents	At Actual
iii) Appraisal Charges	At Actual
b) Logal Optician	A4 A -4
iv) Legal Opinion	At Actual
<ul> <li>Prepayment Charges - BTF to Other Banks</li> </ul>	7% of the outstanding principal
vi) Prepayment Charges - Full Settlement	and the second se
1st Year	5.5% of the outstanding principal
2nd Year	5.5% of the outstanding principal

20

4% of the outstanding principal

4th	Year	3.5% of the outstanding principal
5th	Year	2.4% of the outstanding principal
6th Year Onwards		Nil
Balloon Payment/Partial Settlement, Once in a Year (Max 25% Outstanding amount)		1st year not allowed, there after 4%, no charges applicable after 5th year
Pre	payment/ Balloon Charges - MPMG/ GMSS	NIL
vii)	Income Estimation	At Actual
viii)	Late Payment Fee	Rs. 2,400/- per instance (JS Ghar Apna) / Rs. 1500/- per instance (MPMG)
ix)	Cheque Return Charges	Rs. 1,200/- per returned cheque
x)	Cheque Collection Charges	Cheque Pick-up Rs.1,200/-
	rtered accountant charges for liability ablishment for Sec 15	At Actual (Maximum Rs. 250,000/- per instance)
Hor	ne Insurance	At Actual
Life	Insurance	Optional
F).	JS CARAAMAD AUTO FINANCING	
,		Total Rs. 7,500 plus FED
i)	Processing Charges (including Legal Document charges)	Total Rs. 7,500 plus FED Rs. 1,000 plus FED upfront Rs. 6,500 plus FED at stage 2
	Document entaigee)	
		Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above paid at stages 2
ii)	Appraisal Fee - (Used / Imported Vehicles)	As Per Actual
iii)	Late Payment Fee	Rs.1,500/- Per Instance
,	Later ayment ree	
:		At Actual (Maximum Rs. 56,000/- per instance)
iv)	Vehicle Repossession Charges	
		At Actual Charged on daily basis (Maximum
V)	Repossessed Vehicle Storage Charges	Rs.5000/- per month)
vi)	Valuation Charges	At Actual (Maximum Rs.7000/-)
VII)	Pre-payment Charges	7.5% of the principal in the first two years only
viii)	Balloon Payment / Partial Settlement	25% of the outstanding principal each year Not Allowed in the first year (pre-payment charges will apply upon approval) 6.5% penatly of outstanding amount in the second year
		5.5% penalty of outstanding amount in the third year
	Tracker Activation Charges	At Actual
x)	Litigation Charges	
	Liugation Charges	At Actual
xi)	Cheque Return Charges	Rs. 1,200/- Per Returned Cheque
xii)	Issuance of Duplicate NOC	Rs. 1,900/-

At Actual

xiii) Income Estimation

xiv) Insurance Charges	At Actual (Maximum Rs. 20,000/- per instance)
xv) Registration Service Fees**	
** Over and above the charges imposed by Excise and Taxation department for registration of the vehicle	
xvi) Secured Transaction Registry (STR) Fee	
Existing Customer	Rs. 500/-
New Customer	Rs. 1,000/-
viii) Enhancement/Top-up	
G). JS CARAAMAD BIKE FINANCING	
i) Processing Charges (including Legal Document)	Total Rs. 5000 plus FED Rs. 1,000 plus FED upfront Rs. 4000 plus FED at stage 2
	Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above paid at stages 2
ii) Appraisal Fee - (Used)	As per Actual (Upto Rs. 1,500)
iii) Late Payment Fee	Rs.1,500/- Per Instance
iv) Vehicle Repossession Charges	At Actual (Maximum Rs. 20,000/- per instance)
v) Repossessed Vehicle Storage Charges	At Actual on daily baisis (Maximum Rs.2,500 per month)
vi) Valuation Charges	At Actual (Maximum Rs. 1,500/-)
vii) Prepayment Charges	7.5% of the principal in the first two years only
viii) Balloon Payment / Partial Settlement	25% of the outstanding principal each year Not Allowed in the first year (pre-payment charges will apply upon approval) 6.5% penalty of outstanding amount in the second year 5.5% penalty of outstanding amount in the third year
ix) Tracker Activation Charges	At Actual
x) Cheque Return Charges	Rs. 1,200/- Per Returned Cheque
	Rs. 1,900/-
xi) Issuance of Duplicate NOC	15. 1,500/-
xii) Income Estimation	At Actual
xi) Insurance Charges	Rs. 1,900/-
xii) Income Estimation	At Actual (Maximum Rs. 20,000/- per
Over and above the charges imposed by Excise & Taxation dept for registration of the vehicle	
xiv) Secured Transaction Registry (STR) Fee	and the second se

Rs. 500/-

Rs. 1000/-

Existing Customer

New Customer

H).	JS GHARAPNA SOLAR SOLUTION FINANCING	
i)	Processing Fee	Total 14,000 plus FED Rs. 1,000 + FED (upfront non-refundable) Rs. 13,000 + FED (paid at stage 2)
		Female, Senior Citizen & People with Disability (PWD) 50% blanket discount on above paid at stage 2
ii)	Insurance Charges	At Actual
iii)	Late Payment Fee	Standardized at Rs.1,500/- per month
iv	Litigation Charges	At Actual
		At Actual (varies from province to province)
iii)	Legal Document Charges	At Actual (valies from province to province)
iv)	Prepayment Charges - Full Settlement	
1st	Year	4.5% of the outstanding principal
2nd	Year	3.5% of the outstanding principal
3rd	Year	2.5% of the outstanding principal
4th	Year	1.5% of the outstanding principal
	Year	1% of the outstanding principal
	oon Payment/Partial Settlement, Once Year (Max 25% Outstanding amount)	1st year not allowed, there after 3.5%
vi)	Cheque Return Charges	Rs. 1,200/- per returned cheque
vii)	Secured Transaction Registry (STR) Fee	
	Existing Customer	Rs. 500/-
	New Customer	Rs. 1,000/-
I).	JS SMART ROSHNI - SOLAR SOLUTION FINANCING	Minimum Rs. 6 000/, or 0 5% of loan amount
i)	Processing Fee	Minimum Rs. 6,000/- or 0,5% of loan amount (whichever is higher) - including Rs 3,000 non-refundable upfront fee balnce on stage 2 FED will charged on above
		Females, Senior Citizen & Person with Disability (PWDs) 50% blanket discount on above paid at stages 2
ii)	Insurance Charges (Solar Solution)	At Actual
,		<u> </u>
iii)	Legal Document Stamping	At Actual (varies from province to province)
iv)	Valuation Charges - if any	At Actual
		Applicable Markup rate plue 29/, par appun for pumber
V)	Late Payment Charges - (SMR)	Applicable Markup rate plus 3% per annum for number of days late.
	Conurad Transaction Desister (CTD) For	
vi)	Secured Transaction Registry (STR) Fee	
	Existing Customer	Rs. 500/-
	New Customer	Rs. 1,000/-

	Cheque Return Charges	Rs. 1,200/- per returned cheque
	Litigation Charges	At Actual
<b>J).</b> i)	JS KHUD MUKHTAR - WOMEN ENTREPRENEUR Processing Fee	Minimum Rs. 3,000/- or 0.3% of Ioan amount (whichever is higher) FED will charged on above slabs
		Senior Citizen & Person with Disability (PWD) 50% blanket discount on above slabs
ii)	Late Payment Standard Markup Rate	Applicable Markup rate plus 3% per annum for number of days late
	Late Payment Fee	Rs. 1,500/- per month
iii)	Insurance Charges	At Actual
iv)	Legal Document Stamping	At Actual
,	3	
V)	Valuation Charges	At Actual
vi)	Repossession Charges	At Actual (Maximum Rs. 45,000/- per instance)
	Repossessed Vehicle Storage Charges	At Actual (Maximum Rs.12,000/- per month)
		At Actual
VIII)	Delivery Charges, Taxes and Registration Fee	At Actual
ix)	Secured Transaction Registry (STR) Fee	
100)	Existing Customer	Rs. 500/-
	New Customer	Rs. 1.000/-
,	S ELITE SALARY LOAN	4,000 or 1% of the loan amount (Whichever is higher) (Rs. 1,500 up-front) * Balance amount will be paid at stage 2
		FED will be charged
		Female, Senior Citizen & Person with Disability (PWD) 50% blanket discount on above slabs paid at stages 2
ii) L	ate Payment Charges	Rs. 1,400/- per month
	repayment Penalty	1st year = 5% of outstanding loan amount 2nd to 3rd year = 4% of outstanding loan amount 4th year = 3.5% of outstanding loan amount
	artial Payment Penalty	25% of the outstanding principal each year Not Allowed in the first year Thereafter 5% in the second year 4% in the third year
	nhanaamant/Tan un	D- 0 400/
	nhancement/Top-up	Rs. 2,400/-
	egal Documentation charges	At actual varies from province to province
		· · · · · · · · · · · · · · · · · · ·
vi) C	redit Protector	At Actual

vii)	Litigation Charges	At Actual
viii	Cheque Return Charges	Rs. 1,400/- per returned cheque
L).	JS ELITE ADVANCE PAY	5% up-front charges on outstanding amount
i)	Processing Fee	FED will be charged
		Ť
		Female, Senior Citizen & Person with Disability (PWD) 50% blanket discount on above slabs paid at stages 2"
M).	JS SCHOOL DEVELOPMENT FINANCE	
i)	Processing Fee	Minimum PKR. 5,000/- or 0.5% of loan amount (whichever is higher)
		amount (whichever is higher)
	Insurance Charges	At Actual
	insurance onarges	A Adda
iii)	Legal Document Stamping	At Actual
iv)	Valuation Charges - if any	At Actual
V)	Secured Transaction Registry (STR) Fee	
	Existing Customer	Rs. 500/-
	New Customer	Rs. 1,000/-
N).	JS WORKING CAPITAL BUSINESS LOAN	
i)	Processing Fee	Minimum PKR 5,000/- or 0.5% of loan amount (whichever is higher)
	Processing Fee	(whichever is higher)
i)  ii)	Processing Fee	(whichever is higher)
i) ii)	Processing Fee Late Payment Standard Markup Rate	(whichever is higher) 
i) ii)	Processing Fee Late Payment Standard Markup Rate	(whichever is higher) 1 Month KIBOR + 4% per day
i) ii) iii)	Processing Fee Late Payment Standard Markup Rate Insurance Charges	(whichever is higher) 1 Month KIBOR + 4% per day  At Actual
i) ii) iii) iii) iv)	Processing Fee Late Payment Standard Markup Rate Insurance Charges	(whichever is higher) 1 Month KIBOR + 4% per day At Actual
i) ii) iii) iv)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping	(whichever is higher) 1 Month KIBOR + 4% per day At Actual At Actual
i) ii) iii) iv)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping	(whichever is higher) 1 Month KIBOR + 4% per day At Actual At Actual
i) ii) iii) iv)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any	(whichever is higher) 1 Month KIBOR + 4% per day At Actual At Actual At Actual At Actual
i) ii) iii) iv) v)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any	(whichever is higher) 1 Month KIBOR + 4% per day At Actual At Actual At Actual At Actual
i) ii) iii) iv) v)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  At Actual  At Actual
i) ii) iii) iv) v)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  At Actual  Rs. 500/-
i) ii) iii) iv) v) v) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  Rs. 500/- Rs. 1,000/-
i) ii) iii) iv) v) v) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  At Actual  Rs. 500/- Rs. 1,000/-
i) ii) iii) iv) v) v) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer PRIME MINISTER'S YOUTH BUSINESS	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  At Actual  Rs. 500/- Rs. 1,000/-
i) iii) iii) iv) v) vi) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer PRIME MINISTER'S YOUTH BUSINESS LOAN (DISCONTINUED)	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  At Actual  Rs. 500/- Rs. 1,000/-
i) iii) iii) iv) v) vi) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer PRIME MINISTER'S YOUTH BUSINESS LOAN (DISCONTINUED) Repossession Charges for Vehicle	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  Rs. 500/- Rs. 1,000/-  At Actual (Maximum Rs. 56,000/- per instance)
i) ii) iii) iv) v) v) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer PRIME MINISTER'S YOUTH BUSINESS LOAN (DISCONTINUED) Repossession Charges for Vehicle	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  Rs. 500/- Rs. 1,000/-  At Actual (Maximum Rs. 56,000/- per instance)
i) ii) iii) iv) v) v) vi)	Processing Fee Late Payment Standard Markup Rate Insurance Charges Legal Document Stamping Valuation Charges - if any Secured Transaction Registry (STR) Fee Existing Customer New Customer PRIME MINISTER'S YOUTH BUSINESS LOAN (DISCONTINUED) Repossession Charges for Vehicle	(whichever is higher)  1 Month KIBOR + 4% per day  At Actual  At Actual  Rs. 500/- Rs. 1,000/-  At Actual (Maximum Rs. 56,000/- per instance)

iii) Delivery Charges, Taxes and Registration Fee	At Actual	
iv) Insurance Charges	At Actual	
v) Secured Transaction Registry (STR) Fee		
Existing Customer	Rs. 500/-	
New Customer	Rs. 1,000/-	
P). PRIME MINISTER'S KAMYAB JAWAN YOUTH ENTREPRENEURSHIP SCHEME (PMYES)		
i) Application Processing Fee	Rs.100/-	
ii) Verification of Applicant/Security	At Actual	
iii) Legal Document Stamping	At Actual	
iv) Valuation Charges	At Actual (Maximum Rs.7,000/-)	
v) Repossession Charges for Vehicle	At Actual (Maximum Rs. 56,000/- per instance)	
, , , , , , , , , , , , , , , , , , ,		
vi) Repossession Charges for Commercial	At Actual (Maximum Rs.100,000)	
Vehicle		
vii) Delivery Charges, Taxes and Registration Fee	At Actual	
viii) Insurance Charges	At Actual	
ix) Secured Transaction Registry (STR) Fee		
Existing Customer	Rs. 500/-	
New Customer	Rs. 1,000/-	
GENERAL BANKING		
A). MASTERCARD/PAYPAK DEBIT CARD CHARGES		
i) ATM Cash Withdrawal Charges	Free on JS Bank ATMs	
	Rs. 23.44/- (Non JS Bank ATM - Cash	
	Withdrawal Fee) unless waived as per product features	
	louuroo	
ii) Chip Maintenance Charges	Free	
ATM cash withdrawal charges (International)	4% of transaction amount or Rs. 350/- which ever is higher	
iii) PayPak Classic (Asaan & BBA: Basic	Rs. 1,000/-	
Banking Account)		
MasterCard Debit Card		
iv) MasterCard Debit Card Issuance Fee	Free	

Free

MasterCard Annual Fee		
	D 0400/	
MasterCard Gold	Rs. 2,100/-	
MasterCard Gold Supplementary	Rs. 1,200/-	
MasterCard Titanium	Rs. 3,000/-	
MasterCard Titanium Supplementary	Rs. 1,650/-	
MasterCard Platinum	Rs. 6,000/-	
MasterCard Platinum Supplementary	Rs. 3,000/-	
MasterCard World	Rs. 10,000/-	
MasterCard World Supplementary	Rs. 4,000/-	
Mastercard Prepaid Card Annual Fee	Rs.1,100/-	
Mastercard Prepaid Card Reissuance	Rs. 950/-	
MasterCard Gold Reissuance	Rs.1,200/-(Principal & Supplementary Cards)	
MasterCard Titanium Reissuance	Rs.1,650/-(Principal & Supplementary Cards)	
MasterCard Platinum Reissuance	Rs.3,000/-(Principal & Supplementary Cards)	
MasterCard World reissuance- Principal	Rs.10,000/-	
MasterCard World reissuance- Supplementary	Rs. 4,000/-	
MasterCard Gold to Titanium Upgrade	Rs.1,500/- (Principal and Supplementary Cards)	
MasterCard Titanium to MasterCard Platinum/Gold Upgrade	Rs. 2,000/- (Principal and Supplementary Cards)	
MasterCard Gold to MasterCard Platinum	Rs. 3,000/-(Principal & Supplementary Cards)	
upgrade Retention Fee applicable on all accounts maintaining average balance as per product features	Rs.3,000/-(Principal & Supplementary Cards) Rs.10,000/- Rs.4,000/- Rs.1,500/- (Principal and Supplementary Cards) Rs.2,000/- (Principal & Supplementary Cards) Rs.3,000/-(Principal & Supplementary Cards) Rs.250/- Rs.250/-	
MasterCard Gold Annual Retention Fee	Rs.250/-	
MasterCard Titanium Annual Retention Fee	Rs.300/-	
MasterCard Platinum Annual Retention Fee	Rs.350/-	
MasterCard World Annual Retention Fee	Rs.400/-	
v) POS Transactions (Local)	Free	
vi) POS Transactions (International)	4% of transaction amount or Rs. 350/- which	
	ever is higher	
	Free (JS Bank ATMs)	
vii) Balance Inquiry	Rs. 3.13/- (Non JS Bank ATM - Balance Inquiry Rs. 200/- (International Balance Inquiry Fee)	
viii) Receipt Charges for Cash Withdrawal &	Rs. 2.5/- (Non JS Bank ATMs)	
Balance Enquiry on ATMs		
ix) Mini Statement	Free	
x) Retrieval Charges	Rs. 700/- (per transaction)	
xi) Arbitration/Charge Back	USD 500/-	
vii) Card Cantura (International)	USD 15/-	
xii) Card Capture (International)	050 15/-	
xiii) MDC Internet Activation Charges	Free	
ing the finite for a for a goo		

xiv) MDC Limit Enhancement Annual Fee	Rs. 800/- per annum
xv) International ATM Cash Withdrawal	Rs. 1000/- per transaction or 3.5% whichever is higher
PayPak Debit Card	
xviii) Annual Fee	Rs. 1,200/-
xix) Supplementary Annual Fee	Rs. 600/-
	D. 1 000/
xx) Card Replacement Fee (Principle & Supplementary)	Rs. 1,000/-
xxi) Online Activation Charges	Free
xxii) Limit Enhancement Charges	Rs. 800/- per annum
xxiii) Balance Inquiry Charges	Free (JS Bank ATMs) Rs.3.13/- (Non JS Bank ATM - Balance Inquiry Fee)
xxiv) Receipt Charges for Cash Withdrawal & Balance Enquiry on ATMs	Rs.2.5/- (JS Bank & Non JS Bank ATMs)
B). REMITTANCES	
i) Pay Orders	Rs. 375/- against account
	Rs. 1,700/- against cash
ii) Duplicate Issuance of Payment Order	Rs 375/-
iii) Pay Order in Favor of Educational Institutions	0.5% of the amount (Max. Rs. 25 including FED)
iv) Items returned unpaid	
Outward Clearing	Free
Inward Clearing	Rs. 850/- (flat)
Over the Counter	Rs. 750/- (flat)
	16.7507 (lidt)
v) Cancellation of Pay Order/Demand Drafts	Rs. 500/- per instrument
v) Gancenation of Pay Order/Demand Draits	
vi) Issuance of SBP Cheques (if permissible	Rs. 550/- per cheque
by SBP)	
	Nil
vii) RTGS Charges	INII
	PRISM services can be availed from all JS Bank branches between 09:00 AM and 03:00 PM from Monday to Friday
C). STANDING INSTRUCTIONS FEE	المتحديقة والمتحدية الشيطية والم
i) Standing Instruction Fee	Rs. 500/- per transaction apart from the relevant charges on remittance, where applicable

For clients' staff salaries disbursement (as per agreed arrangement)

i) Credit to account(s) with the Bank - NIL ii) Pay Order/Draft Rs. 100/-Postage/Courier Charges: i) within city Rs. 120/ii) outside city Rs. 235/-..... Rs. 150/- (Not Applicable on Current Accounts) 0.2% (Up to Rs. 500.000 winnings) Excluding W.H.T. & Govt. Levies At Actual (Up to PKR 500,000 winnings) ..... ..... Rs. 500/- per instrument ..... ..... Rs.750/- per instrument ..... Free for all Savings Accounts Current Accounts waived as per product features ..... ..... ..... ..... Rs. 14,000/- per annum or security deposit of Rs. 120,000/-..... ..... Rs. 18,000/- per annum or security deposit of Rs. 130.000/-..... Rs. 24,000/- per annum or security deposit of Rs. 160.000/-..... ..... Rs. 30.000/- per annum or security deposit of Rs. 190.000/-..... ..... Late fee of 10% will apply if fees are not paid within 30 days of renewal

Safe Deposit Breaking Charges ..... Key Deposit (refundable upon surrender of locker) ..... a) Small ..... Medium Large

.....

.....

Account to Account Transfer

Prize Bond Claim Collection Fee

Prize Bond Cash in Transit Charge

E). RUPEE TRAVELLERS CHEQUES Cancellation/Reissuance of lost RTC

Refund in lieu of lost RTC

PRIVATE BANKING

Safe Deposit Lockers

Account Maintenance Charges

.....

D). PRIZE BONDS

ii)

D.

a) Small

b)

d)

Medium

Large

X-Large

X-Large d)

Rs. 7.000/- Plus Actual Expenses

.....

.....

Re 6,000/ Bs. 8.000/-Rs. 10.000/-..... Rs. 12,000/-

Rs.12,500 (Reduced fee of Rs.4,999 will be charged on spending of Rs.150.000/- within 1 month of card activation) PB Signature Credit Card ..... PB World Debit Card Rs. 10.000/- + FED 13% ..... ..... Bs. 3.000/-PB Concierae Services ..... ..... PB Advisory Services Up to 0.5% Per Transaction ..... ..... G). INVESTMENT BANKING Advisory and Arrangement Fee Up to 1.5% of Issue Size ..... ..... Placement and Structuring Fee Up to 1% of Issue Size ..... ..... Up to 1% of Underwritten Amount Underwriting Commission Trustee Fee-Term Finance Certificate Up to 0.05% of the outstanding TFC amount payable at the beginning of each year (TFC) ..... ..... Up to 0.75% of Net Asset Value (NAV) Trustee Fee-Mutual Funds ..... ..... Up to 0.5% of Subscribed Amount iii) Banker to the Issue ..... ..... iv/) Out of Pocket Expenses may be negotiated separately ..... ..... Custodial Service W.B.T. accounts held in V) the Central Depository System (CDS) ..... ..... vi) Sub Account Opening Fee Rs. 500/- (per account) Initial Deposit Fee For Shares Rs. 0.05/- (per share deposited) For TECs Free For WAPDA Bonds Free For Units Rs. 0.015/- (per unit deposited) Transaction Fee 0.005% (market value per transaction) For Shares For TFCs 0.005% (market value per transaction) For WAPDA Bonds 0.005% (market value per transaction) For Units 0.005% (market value per transaction) Custody Fee 0.025% p.a. (market value) For Shares For TFCs 0.025% p.a. (market value) For WAPDA Bonds 0.025% p.a. (market value)

	For Units	0.025% p.a. (quoted or offer price)
	Blocked Securities	0.025% p.a. (last closing rate when security was blocked)
	Major Shareholders	0.025% p.a. (market value)
	Withdrawal Fee	
	For Shares	Rs. 0.15/- (per share)
	For TFCs	Rs. 75/- (per unit)
	For WAPDA Bonds	Rs. 75/- (per WAPDA bond)
	For Units	Rs. 0.15/- (per unit)
	Statement Request Fee	Rs.15/- per page or Rs.175/- per statement request, whichever is higher
	Security Pledge Fee	0.01 per security/per share
	Pledge Call Fee	
	For Shares	Rs. 0.02/- (per share)
	For TFCs	Rs. 0.02/- (per unit)
	For WAPDA Bonds	Rs. 0.02/- (per WAPDA bond)
	For Units	Rs. 0.02/- (per unit)
H).	MISCELLANEOUS CHARGES	
i)	Stop Payment of Cheques Drawn on Us	For Local Currency Accounts
		Rs. 650/- for one cheque
		Rs.1,000/- for multiple cheques in a cheque book/entire cheque book
		For Foreign Currency Accounts
		USD 5/- per cheque

Rs. 35/- per statement

.....

Rs. 500/- each

.....

Rs. 500/- each

.....

Rs. 550/-

......

Rs. 200/- (per cheque plus govt. duties)

.....

Free for all accounts

.....

.....

Free if the proceeds are credited to an account with the drawee bank. In other cases the charges are to be recovered as applicable for the specific mode of payment desired by the beneficiary

	000/ /	
HS.	200/- (per	certificate)

ix) Miscellaneous Certificates

Duplicate Statement

Duplicate Advices

Balance Certificates

vi) Issuance of Counter Cheque

.....

.....

.....

Confirmation of Balances to Auditors

.....

.....

.....

viii) Issuance of Proceeds Certificates for

Account Closure Charges (on Customer

Remittance Received 6 Months or Earlier

.....

ii)

iii)

iv)

V)

vii)

Request)

31

x) Sa	afe Depo	osit Lock	ers
-------	----------	-----------	-----

a) Small

b) Medium

c) Large

- xi) Safe Deposit Breaking Charges
  - -----
- xii) Key Deposit (Refundable upon Surrender of Locker)
  - a) Small
  - b) Medium
  - c) Large

.....

xiii) Postage/Courier Charges on Drafts/Pay Orders/Other Documents

.....

xiv) Issuance of Cheque Books

.....

- xv) Account Maintenance Charges
- .....
- xvi) Same Day Clearing of Cheques

.....

- xvii) Transaction Charges
  - a) Intracity Online Banking
  - b) Intercity Clearing Charges (Outward)

c) Online Transaction Charges (Intercity)

xviii) Fee for verifying and marking lien on government Securities issued by us on request by third party

xix) Fee for Issuance of Confirmation/ Investment Certificate against Government Securities (SSC's, DSC's, USDB's)

......

- xx) Excise/Stamp Duty
- xxi) Custodial Services Charges on Investment Portfolio Security Accounts (IPS) with SBP

Rs. 6,000/- per annum or security deposit of Rs. 50.000/-Rs. 9,000/- per annum or security deposit of Bs 80 000/-Rs. 10,000/- per annum or security deposit of Bs. 95.000/-Late fee of 10% will apply if fees are not paid within 30 days of renewal Rs. 6.000/- plus actual expenses ..... Rs. 5.000/-Bs. 7.000/-Rs. 8.000/-..... Rs. 120/- within city Rs. 220/- outside city ..... Rs. 30 per leaf (if average balance is below Rs. 50,000/-) Bs. 15 per leaf (for first cheque book or if average balance is above Rs. 50,000/-) ..... Free for all Saving Accounts Current Account waived as per product features .....

Rs. 500/- per cheque

#### Free for all accounts

Rs. 500 per transaction if average balance is below Rs.50,000/-(Excluding all LCY Current Accounts)

.....

Rs. 500 per transaction if average balance is below Rs.50,000/-(Excluding all LCY Current Accounts)

.....

Rs. 500 per transaction if average balance is below Rs.50,000/-(Excluding all LCY Current Accounts)

.....

Rs. 625/- per certificate

As per regulations

.....

Balance up to Rs.1mn per issue	No charges
Balance more than Rs.1mn per issue	0.020% per issue
IPS Transfer Charges	Rs.1,000/- flat per transaction
xxii) Hold Mail	Rs. 500/- per annum
FEE WAIVERS	
i) JS Platinum Business Current Account*	
Monthly Average Balance	Previous 3 month's average balance is Rs. 150,000/- and above (in each month)
Minimum monthly average balance	Minimum monthly average balance Rs. 5,000/-
	if minimum average balance is not maintained Rs. 40/- will be charged on monthly basis
a) Cheque Book Issuance **	"If previous 3 month's average balance is Rs. 150,000 and above (in each month): Free - chequebook of up to 100 leaves.
b) Internet Banking	If Average Balance is below Rs. 150,000: one chequebook Free (50 leaves), every calendar quarter Free
<ul> <li>c) Platinum MasterCard Debit Card Annual Fee **</li> </ul>	Rs. 350/- to charged Free
d) Intercity Clearing	Free
e) Same Day Clearing	Free
f) SMS Alerts **	Free
<li>g) Non JS Bank ATM - Cash Withdrawal Fee***</li>	
h) Issuance of Pay Order **	Free
i) Cancellation of PO/DD	Free
j) Collection Cheque (Local)	Free
k) Retained Mail	Free
I) Stop Payment	Free
m) Courier/Postage	Free
n) Statement Issuance	Free
o) Balance Certificate	Free
p) Insurance Coverage****	Free Insurances Cash Withdrawal Insurance Rs. 50,000/- Personal Accidental Death / Permanent Total disability Insurance Rs. 300,000/-
	*Applicable for Individuals, Sole Proprietorships, Partnerships, Public and Private Limited Companies

\*\* Waiver of charges are on the basis of average balance of the previous 3 months. Charges will be applied based on average balance of first completed month. In case of account opened in the current month, waivers will be based on actual balance in the account.

33

\*\*\* Waiver of charges are on the basis of average balance of the previous month. For accounts opened during the month, charges will be reversed on day-end balances

\*\*\*\*Applicable only on active accounts

#### ii) JS Her Current Account

Monthly Average Balance

\*If Average Balance is Rs. 50,000 and above:

\*Cheque Book

\*Titanium Debit Card Annual Fee

\*SMS Service

\*Small Locker

Services Offered Regardless of the Average Balance being maintained

Pay order per month Internet Banking Mobile Banking E-Statement Service

iii) JS Premium Current Account

Monthly Average Balance

Minimum monthly average balance requirement

- a) Cheque Book Issuance
- b) Internet Banking
- c) Titanium MasterCard Debit Card Annual Fee \*\*
- d) Intercity Clearing
- e) Same Day Clearing
- f) Lockers \* (Rental)
- g) Non JS Bank ATM Cash Withdrawal Fee
- h) Issuance of Pay Order \*\*
- i) Cancellation of PO/DD

Rs. 50,000/-

\* Free Cheque Book of 25 leaves, every calendar quarter. Free cheque book of 10 leaves, regardless of average balance"

Rs. 300/- to be charged Free

\*Free

\*Free Small Locker (Subject to Availability)

50% waiver on processing fee for:

Auto Loan Home Loan Solar Financing Personal Loan Gold Finance

Free micro critical illness cover up to Rs. 500,000/- against 7 types of cancers (Breast, Uterus, Uteri, Ovary, Fallopian Tube, Vagina, Vulva)

One Free Pay Order Per Month Free

Free

Free

100

Free for first three months

Previous 3 month's average balance is Rs. 100,000/- and above (in each month)

Minimum monthly average balance Rs. 5,000/-

.....

if minimum average balance is not maintained Rs. 40/- will be charged on monthly basis

First Cheque Book Free (50 leaves), regardless of average balance Free

Rs. 300/- to be charged Free

Free

Free

One Small Locker Free

Free (Charges to be reversed every day), regardless of Balance

4 Free per month

Free

		j)	Insurance Coverage***		Free Insurances Wallet Snatching Insurance Rs. 5,000/- Mobile Snatching Insurance Rs. 20,000/- Cash Withdrawal Insurance Rs. 50,000/- Personal Accidental Death / Permanent Total disability Insurance Rs. 510,000/-
					*Subject to availability of vacant lockers at the branch where account is maintained
					** Waiver of charges are on the basis of average balance of the previous 3 months. Charges will be applied based on average balance of first completed month. In case of account opened in the current month, waivers will be based on actual balance in the account.
					*** Applicable only on active accounts
	iv)	JS	Premier Raabta Current Account		
			Monthly Average Balance		Rs.150,000/- and above
		a)	Cheque Book Issuance **	- 81	If previous 3 month's average balance is Rs. 150,000 and above (in each month): 4 Free - chequebooks each year of up to 100 leaves.
					If previous 3 month's average balance is below Rs. 150,000 (In each month), charges as per SOC.
		b)	Pay Orders		2 per month
		c)	Internet Banking		Free
		d)	MasterCard Gold Debit Card Annual Fee *		Rs. 250/- to be charged Free
		e)	Mobile Banking		Free
				- 81	* Waiver of charges are on the basis of average balance of the previous 3 months. For accounts opened during the month, charges will be reversed on day-end balances
				- 81	** Waiver of charges are on the basis of average balance of the previous 3 months. For accounts opened during the month, charges will be reversed on day-end balances
v)	JS	Fre	elancer Current Account		
	Mo	onth	y Average Balance Requirement		Nil
	a)	Inte	ernet Banking		Free
	b)	1IE	SFT- Inter Bank Funds Transfer Fee		Free
	C)	Ele Ce	ectronic Proceeds Realization rtificate (EPRC)		Free
	d)		iver on Online E-commerce		Free (Up to Rs. 5,000/-)
		Tra	insactions*		* Waiver of charges are on the basis of average balance of Rs. 50,000/- of the previous month. In case of account opened in the current month waivers will be allowed based on actual balance in the account
					*** Applicable only on active accounts Charges will be reverted at day end
vi)	JS E	Elite	Current Account		
	a)	Ch	eque Book Issuance		1st Cheque Book Free (10 leaves)
	b)	Int	ernet Banking		Free

Free

c) Pay Pak Debit Card Annual Fee

d)	SMS Alerts	Free for 1 <sup>st</sup> three months and Rs. 100/- monthly charges thereafter
e)	IBFT- Interbank Funds Transfer Fee	Free for 1 <sup>st</sup> three months and Rs. 100/- monthly charges thereafter 0.1% of the transaction amount or Rs. 200/- whichever is lower inclusive of all applicable FED/Service tax
f)	Mobile Banking	Free
g)	ATM Cash Withdrawal Charges	Free on JS Bank ATMs
h)	Insurance Coverage*** Variant 1 Free Insurances	Rs. 23.44/- (Non JS Bank ATM - Cash Withdrawal Fee) unless waived as per product features
	Wallet Snatching Insurance, Mobile Snatching Insurance, Cash Withdrawal Insurance, Personal Accidental Death/ Permanent Total Disability Insurance)	Free
	Variant 2 Wallet Snatching Insurance, Mobile Snatching Insurance, Cash Withdrawal Insurance, Personal Accident, Accidental medical expenses, Utility bill continuation Benefit, Grocery bill continuation benefit, Income continuity plan.	Rs. 37/- per month plus FED Applicable on Active Accounts only.
i)	T&C's Apply	Payroll must have been run at least once in six
		months'
vii) JS I	Elite Plus Current Account	
	Cheque Book Issuance	Free 25 cheque leaves (up to 4 times a year)
b)	Internet Banking	Free
c)	Gold MasterCard Debit card Annual Fee	Free
d)	Non JS Bank ATM - Cash Withdrawal Fee	Free (Charges to be reversed every day)
e)	SMS Alerts	Free for first three months and Rs. 100/- monthly charges thereafter
f)	IBFT- Interbank Funds Transfer Fee	Free
g)	Pay Order	Free
h)	Mobile Banking	Free
i)	ATM Cash Withdrawal Charges	Free on JS Bank ATMs
,	Ŭ	Rs. 23.44/- (Non JS Bank ATM - Cash Withdrawal Fee) unless waived as per product features
j)	Insurance Coverage***	
	Variant 1 Free Insurances Wallet Snatching Insurance Mobile Snatching Insurance Cash Withdrawal Insurance Personal Accidental Death / Permanent Total Disability Insurance	Free
	Variant 2 Wallet Snatching Insurance, Mobile Snatching Insurance, Cash Withdrawal Insurance,	Rs. 37/- per month Plus FED
	Casti withdrawa insolation, Personal Accident, Accidental medical expenses, Utility bill continuation Benefit, Grocery bill continuation benefit, Income continuity plan.	
k)	T&C's Apply	Applicable on Active Accounts only. Payroll must have been run at least once in six months
	ICLOV Comment Assessment	
viii	) JS LCY Current Account	
i)	Monthly Average Balance***	Previous 3 month's average balance is Rs. 100,000/- and above (in each month)
	Minimum monthly average balance	Minimum monthly average balance Rs. 5,000/-
	requirement	if minimum average balance is not maintained Rs. 40/-

if minimum average balance is not maintained Rs. 40/-will be charged on monthly basis

ii) Obulitel Olleques	1100
iii) Collection Cheque (Local)	Free
iv) Retained Mail	Free
v) Stop Payment	Free
vi) Cheque Book Issuance	Free (
vii) Issuance of P.O/D.D	Free
viii) Courier/Postage	Free
ix) Statement Issuance	Free
x) Balance Certificate	Free
xi) Lockers * (Rental)	One §
xii) MasterCard Gold Debit Card Annual Fee **	Free
xiii) Intercity clearing	Free
xiv) Same day clearing	Free
xv) Cancellation of PO/DD	Free
	* Subj branc

## . . .

ix) JS Asaan Current Account

i) Transaction limit of Debit & Credit per month

- ii) Minimum Balance Requirement
- iii) SMS Charges

ii) Counter Chaguas

iv) Cheque book Charges

PayPak - Classic

#### x) JS Foreign Currency Current Account

.....

- i) Currencies being offered
- ii) Cheque Book Issuance
  - xi) Rupee Plus Savings Account Special Deposit Account

Monthly Average Balance\*\*\*

- a) Counter Cheques
- b) Collection Cheque (Local)
- c) Retained Mail
- d) Stop Payment
- e) Cheque Book Issuance
- f) Issuance of P.O/D.D
- g) Courier/ Postage
- h) Statement Issuance
- i) Balance Certificate
- j) Lockers \* (Rental)

\* Subject to availability of vacant lockers at the branch where account is maintained.

\*\* Applicable for individuals, sole proprietorships and partnership accounts.

\*\*\* Waiver of charges are on the basis of average balance of the previous month. In case of account opened in the current month, waivers will be allowed based on actual balance in the account.

PKR 1,000,000/-Nil

Rs.150/- per Month / Rs.1,800/- per annum

Rs. 30/- per leaf (if average balance is below Rs. 50,000/-) Rs.15 per leaf (for first cheque book or if average balance is above Rs. 50,000/-)

Rs. 1,000/-

USD, GBP, EURO, AED, CNY 1st Cheque Book Free (25 leaves)

Rs. 250,000/-and above 2 Free per month 2 Free per month Free Free Free 1st Cheque Book (up to 50 leaves)

2 Free per month

Free Free

Free

One Small Locker Free

<li>k) MasterCard Gold Debit Card Annual Fee***</li>	Free
I) Intercity Clearing	Free
m) Same Day Clearing	Free
n) Telebanking Services	Free *Subject to availability of vacant lockers at the branch where account is maintained. ** Applicable for individuals, sole proprietorships and partnership accounts. *** Waiver of charges are on the basis of average balance of the previous month. In case of account opened in the current month waivers will be allowed based on actual balance in the account.
xiv) PLS Savings Account	
Monthly Average Balance***	Rs. 250,000/-and above
a) Counter Cheques	2 Free per month
b) Collection Cheque (Local)	2 Free per month
c) Retained Mail	Free
d) Stop Payment	Free
e) Cheque Book Issuance	First Cheque Book Free (up to 50 leaves)
f) Issuance of P.O/D.D	2 Free per month
g) Courier/Postage	Free
h) Statement Issuance	Free
i) Balance Certificate	Free
j) Lockers * (Rental)	One Small Locker Free
k) MasterCard Gold Debit Card Annual Fee***	Free
I) Intercity Clearing	Free
m) Same Day Clearing	Free
n) Telebanking Services	Free *Subject to availability of vacant lockers at the branch where account is maintained.
xv) JS Her Savings Account	D 100 000/
<ul> <li>i) Monthly Average Balance</li> <li>ii) *If Average Balance of Rs.100,000 and above</li> </ul>	Rs.100,000/- *Free Cheque Book of 25 leaves.
iii) *Cheque Book	*Free Cheque Book of 25 leaves,every calendar quarter. Free Cheque Book of 10 leaves, regardless of average balance
iv) *Titanium Debit card annual fee	*Free
v) *SMS Service	Free
vi) *Small Locker	Free - Subject to availability
Services Offered Regardless of the Average	50% waiver on processing fee
Balance being maintained	Auto Loan Home Loan
	Solar Financing
	Personal Loan
and the set of the set	Gold Finance
	Free micro critical illness covers up to Rs.500,000/ _ against 7 types of cancers (Breast, Uterus, Cervix uteri, Ovary, Fallopian Tube, Vagina, Vulva)
i) Pay order per month	One Free Pay order per month
ii) Internet Banking	Free

- iii) Mobile Banking
- iv) E-Statement Service
- v) \*SMS Service

xvi) JS Foreign Currency Plus Savings Account

- a) Currencies being Offered
- b) Cheque Book Issuance

..... Payment of FBR Taxes and Duties through Branches -

xvii) Term Deposit Penalty Charges

## **Digital Banking**

#### A). E-BANKING SERVICES

- SMS Alerts
- ..... ii) SMS Alerts Digital Transactions

.....

- iii) E-Statements
- .....
- iv) Internet Banking Registration
- .....
- Utility Bills Payment Service (UBPS)
- ..... vi) 1IBFT- Inter bank Funds Transfer Fee
- .....
- vii) Over the Counter IBFT Charges

viii) Mobile Banking

.....

ix) Raast

CALL CENTRE AND IVR SERVICES +92 (021/051) 111-654-321

.....

Balance Inquirv

Mini Statement (Voice and Fax)

.....

- iii) MasterCard Debit PIN Issuance and Change \_\_\_\_\_
- iv) TPIN Issuance and Change

Free

Free

Free for first three months

USD, GBP, EURO, AED, CNY

First Cheque Book Free (25 leaves)

#### .....

Bs. 50 per transaction

Any Early/pre mature encashment of Term Deposits (any term), profit shall be paid out on the last completed declared tenure as per applicable rack rates at the time of booking of TDR in accordance with the approved policy, or as per agreement with the customer. Deposits having tenor 1 year or above which will be premature within 1 year will also be subject to charge for CRR

Rs. 1,800 per annum / Rs. 150 per month

.....

Free

.....

Free

..... .....

Free Free

..... No charge up to minimum aggregate sending limit of Rs.25,000 per month per account/wallet, beyond which charge will be applicable 0.1% of the transaction amount or Rs. 200 whichever is lower inclusive of all applicable FED/Service tax

..... Rs. 200/- for amount up to Rs. 500,000/-

Rs. 300/- for amount between Rs. 500,001/to 1,000,000/-

Rs.1,000/- for amount more than Rs. 1,000,000/-

Free

#### .....

Free

Free	
Free	
Free	
Free	

v) <b>B)</b> .	MasterCard Debit Card Blocking JS GHARPAY SERVICE	Free
i)	Cash Deposit	Rs. 600/-
ii)	Cash Withdrawal	Rs. 600/-
iii)	Doorstep Cheque Collection	Rs. 600/-
iv)	Utility Bill Payment	Rs. 600/-
	Pay Order	Rs. 600/-
vi)	Cancellation via Bank Location Inaccessible Address Not Found etc.	Free
vii)	Cancellation via Customer Initiated after 1 Hour of Request	Rs. 300/-
viii)	Doorstep Cheque Collection - SBP Scheme	Rs. 600/-
C).	CASH MANAGEMENT	
i)	One-Time System Implementation	
	One-Time Product Implementation (IFT, 1IBFT, RTGS, COC, Cheque Outsourcing, Express Cash)	Up to Rs. 50,000/- (Negotiable)
ii)	Single Transaction Charges	Up to Rs. 25,000/- per service (Negotiable)
iii)	Express Cash Charges	Up to Rs.100/- (Negotiable)
iv)	Monthly Maintenance Charges	Negotiable
	Courier Charges	Up to Rs. 5,000/- per month (Negotiable)
	Collection Fee	Negotiable
		Negotiable
vii)	Annual Maintenance Charges	Up to Rs. 50,000/- per annum (negotiable)
D)	ROSHAN DIGITAL ACCOUNT	
i)	Foreign Currency Value Account	
	Debit Card Annual Charges	Not Offered
b)	Debit Card Replacement fee	Not Offered
C)	Debit Card Delivery Charges	Not Offered
d)	Cheque Book issuance	Rs. 30 per leaf (if average balance is be 50,000/-)
	then into stations of a s	Rs. 15 per leaf (for first cheque book or average balance is above Rs. 50,000/-)
e)	Cheque book delivery charges	At Actual
f)	SMS Alerts	Free
g)		Free
h)	Internet Banking	Free

otiable) .....

erage balance is below Rs. rst cheque book or if bove Rs. 50,000/-)

- Account Maintenance charges
- Inward Remittance (from abroad)
- k) Outward Remittance (from Pakistan)
- I) Inter Bank Fund Transfer
- m) E-Statements
- n) Balance Inquiry (ATM)
- o) ATM Cash Withdrawal (local)
- p) ATM Cash Withdrawal (international)
- ATM International POS and E-commerce transaction charges
- r) Receipt Charges for Cash Withdrawal & Balance Enquiry on ATMs
- s) Utility Bill Payment
- t) Pay order issuance Charges

## ii) Non-resident Rupee Value Account (NRVA)

- a) Debit Card Annual Charges
- b) Debit Card Replacement fee
- c) Debit Card Delivery Charges
- d) Cheque Book issuance
- e) Cheque book delivery charges
- f) SMS Alerts
- g) Mobile Banking
- h) Internet Banking
- i) Account Maintenance charges
- j) Inward Remittance (from abroad)
- k) Outward Remittance (from Pakistan)
- I) Inter Bank Fund Transfer
- m) E-Statements
- n) Balance Inquiry (ATM)
- o) ATM Cash Withdrawal (local)
- p) ATM Cash Withdrawal (international)
- ATM International POS and E-commerce transaction charges
- r) Receipt Charges for Cash Withdrawal & Balance Enquiry on ATMs
- s) Utility Bill Payment
- t) Pay order issuance Charges

#### Free

JS Bank does not deduct any charges on Inward Remittances. However, correspondent bank may apply.

JS Bank does not deduct any charges on Outward Remittances. However, correspondent bank charges may apply.

Not Applicable

Free

Not Applicable

.....

MasterCard Gold Rs. 1,750/-MasterCard Titanium Rs. 3000/-MasterCard Platinum Rs. 5,000/-

As per prevailing SOC

At Actual

Rs. 30 per leaf (if average balance is below Rs. 50,000/-) Rs. 15 per leaf (for first cheque book or if average balance is above Rs. 50,000/-)

At Actual

Free

Free

Free

Free

JS Bank does not deduct anycharges on Inward Remittances. However, correspondent bank may apply.

JS Bank does not deduct any charges on Outward Remittances. However, correspondent bank charges may apply.

No charges up to minimum aggregate sending limit of Rs. 25,000 per month per account, beyond which charge will be applicable 0.1% of the transaction amount of Rs. 200 whichever is lower inclusive of all applicable FED/ Service tax

Free

Free at JS Bank ATMs Rs.3.13/- (Non JS Bank ATM - Balance Inquiry Rs.200/- (International Balance Inquiry Fee)

Free on JS Bank ATMs Rs. 23.44/- (Non JS Bank ATM - Cash Withdrawal Fee) unless waived as per product features

International ATM Cash Withdrawal Rs. 1000/- per transaction or 3.5% whichever is higher

3.5% of transaction amount

As per prevailing SOC

Rs.2.5/- (JS Bank & Non JS Bank ATMs)

Free

41

### iii) Roshan Apna Ghar

- a) Processing Fees
- b) Partial/Early Termination Charges
- c) Property appraisal/valuation charges
- d) Lawyer's Appraisal Fee
- e) Late Payment Charges
- f) Documentation and Stamp Duty Charges
- g) Income Estimation
- h) Cheque Return Charges

PKR 4,000

1% for first year, no charges will be levied after first year

At Actual

At Actual

PKR 2,400 per instance At Actual

At Actual PKR. 1,200/- per returned cheque

### A). Note:

Joining Fee/Annual Fee in case of High Volume/Corporate Customers may be waived on recommendation of the respective business head. In addition, changes for postage commissions/service charges for postage commission/service changes on recovery/tax changes will also be made accordingly to the prescribed tariff. In addition to all changes, all prevailing government levies will also be charged.

### **B). GENERAL**

- This tariff is valid at all offices for six months with effect from 01 July 2023.
   Account closing charges are not applicable for Regular Savings Account and JS Asaan Accounts.
- Following categories of accounts will be exempted from levy of service charges in any manner whatsoever:
  - Students
  - Mustahqeen of Zakat
  - · Employee of Government / Semi Government institutions for salary
  - · Benevolent fund grant etc
  - · Accounts opened for pension purposesor retired individuals
- All commissions/fees are subject to Government taxes as announced/amended by the Government from time to time.
- · Local agent's charges are at actual if applicable.
- The Bank reserves the right to determine the applicability of charges as per arrangement with customers.
- All Government Excise Duties/Taxes/Zakat etc., are for the customer's account and will be deducted in addition to the above mentioned charges.
- · Any waiver/reduction in charges to be allowed as per approval of the competent authority.

#### C). Note:

- 1. All Government excise Duties/Taxes/Zakat etc. are for customer's account and will be deducted in addition to the above mentioned charges.
- Out-of-pocket expenses will be collected for all banking services not otherwise covered by the schedule.
- 3. Correspondent bank charges will be recovered at actual, in addition to our charges as per schedule.
- Charges relating to any customers (Individual/Consumer/SME/Commercial/Corporate) may differ as a result of an agreement between the concerned customer and the bank.
- 5. Bank management reserves the right to adjust or waive any or all charges. However, such adjustments/waivers will only be subject to approval of competent authority.
- 6. Bank reserves the right to change charges semiannually, however all government charges and stamp duties, taxes, applicable Zakat and correspondent bank charges (if any) would be charged accordingly.
- Charges are waived for JS Bank staff salary accounts except locker charges, 1IBFT charges, other bank ATM cash withdrawal/balance inquiry charges and annual debit card chip maintenance fee, which shall be recovered as per SOC.
- Staff applying for consumer and commercial lending products of the Bank are not eligible for preferential pricing or processing charges waiver.
- 9. With respect to non-interest charges, JS Bank hereby gives notice to all customers to note changes in increased charges. In case the revised charges are not acceptable to the customers, they have the right to exit the contract without penalty, provided such right is exercised by December 31, 2023.
- 10. All of the above mentioned charges are subject to regulatory oversight, and any instructions issued by the regulatory body shall prevail over the Bank's existing schedule of charges.

## D). TOUCHPOINTS FOR OUR CUSTOMERS

1	Branch	https://jsbl.com/branch-locator/	
2	Contact form	https://jsbl.com/contact-us/	
3	Email	info@jsbl.com	
4	Facebook	www.facebook.com/jsbankltd	
5	Instagram	www.instagram.com/jsbankltd	
6	JS BLink Digital Account	JSBlink@jsbl.com	
7	Chat BOT	+92-348-7003000	
8	WhatsApp Chat	+92-330-2001010	
9	JS Mobile App (Apple Store	) https://apps.apple.com/pk/app/js-mobile-banking/id1561630920	
10	JS Mobile App (Google Pla	y)https://play.google.com/store/apps/details?id=com.JSBL.bank	
11	LinkedIn	www.linkedIn.com/company/js-bank	
12	Mailing Address	JS Bank Customer Care Unit, 11th A Floor Fakhri Trade Center, Shahra-e-Liaqat, Karac	
13	Roshan Digital Account	RDA@jsbl.com	
14	SMS TO 8012	Chat <space>text</space>	
15	Support - JS Bank Limited	ccu.helpdesk@jsbl.com	
16	Support - Zindigi	support@zindigi.pk	
17	Satisfaction Survey Form	https://jsbl.com/js-survey/	
18	TikTok	www.tiktok.com/@jsbank.official	
19	Voice Interactions - Retail Banking	111-654-321	
20	Voice Interactions - Branchless Banking	0800-78900	
21	Voice Interactions - Digital Financial Services	111-444-000	
22	Voice Interactions - Overseas	+92-213-2799009	
23	Voice Interactions - Private Banking	0800-00010	
24	Voice Interactions - Zindigi	111-556-677	
25	Website	www.jsbl.com	
26	х	https://twitter.com/JSBLPak	
27	YouTube	www.youtube.com/@jsbank6144	
	Regulatory		
1	State Bank of Pakistan (SBP)	BC & CPD - State Bank of Pakistan, Central Directorate, I.I. Chundrigarh Road, Karachi www.sbp.org.pk I Email at: cpd.helpdesk@sbp.org.pk Dedicated helpline: 111-727-273, +92(021) 3245 3555	
2	Banking Mohtasib Pakistan (BMP)	Banking Mohtasib Pakistan Secretariat, 5th floor, Shaheen Complex, MR Kiyani Rd, Karachi. www.bankingmohtasb.gov.pk I Email at: info@bankingmostasib.gov.pk Telephone: +9221 - 99217334 to 38	
3	Federal Insurance Ombudsman (FIO)	Federal Insurance Ombudsman Secretariat 2nd Floor, PRCS Annexe Building, Plot# 197/5, DR Daudpota Road, Saddar, Karachi. www.flo.gov.pk Email at: info@fio.gov.pk Phone: 021-99207761 - 021-99207762	

4	Securities & Exchange Commission of Pakistan (SECP)	Securities & Exchange Commission of Pakistan, NIC Building, 63 Jinnah Avenue, Blue Area, Islamabad. www.secp.gov.pk Email at: complaints@secp.gov.pk Helpline: 0800-88008
5	Pakistan Remittance Initiative (PRI)	Pakistan Remittance Initiative Camp Office, State Bank of Pakistan 4th Floor, Main Building, I.I. Chundrigar Road, Karachi, Pakistan. www.pri.gov.pk Email at: info@pri.gov.pk Phone: +92-21-111-727-774
6	Prime Minister's Performance Delivery Unit (PMDU)	National Productivity Organization, 11th Floor, Shaheed-e-Millat Secretariat, F-6/1, Islamabad, Pakistan. www.pmo.gov.pk Phone: (051)9201637 I Email at: pmdu@pmo.gov.pk Pakistan Citizen Portal Manual Guide: http://pmdu.pmo.gov.pk/manuals/pakistan-citizen-portal-manual-2.0.pdf