

CEMEA Travel Offers with Visa



1 May 2025 - 30 April 2026





Dining

Open 24/7 and located on the 40th Floor of 110 Bishopsgate, Duck & Waffle is the highest restaurant in the UK, offering incomparable views of London. The restaurant offers a playful take on traditional British cuisine with broad European influences emphasizing local, rustic, seasonal and sustainable ingredients. Offering a cheeky twist on classic and well-known dishes, the menu is designed for sampling and sharing served in a vibrant atmosphere.

Offer:

Complimentary mocktail and amuse bouche

Terms & Conditions:

Duck & Waffle is solely responsible for this offer. Offer is only valid at Duck & Waffle London. Available for up to max of 8 guests on one booking. Not available in conjunction with any other offer or set menu. Not available on Christmas Day, Boxing Day, New Year's Eve, New Year's Day, Valentine's Day or Bank Holidays. Reservation necessary for redemption.

Redemption Instructions:

To redeem, book your table online at <u>sevn.ly/x6exnnWB</u>. Payment at the restaurant must be made with a valid Visa card.

Contact:

110 Bishopsgate, London EC2N 4AY +44 20 3640 7310 duckandwaffle.com/london



Cards Eligible: All Visa cards (Debit, Credit, and Prepaid)

Validity Dates: 1 May 2025 - 30 April 2026



Dining

SUSHISAMBA delivers a unique blend of Japanese, Brazilian and Peruvian cuisine, culture, music and design. The menus are a mix of new and signature dishes with an emphasis on piquant flavors, the finest ingredients and artful presentations.

Offer: Complimentary mocktail and amuse bouche

Terms & Conditions:

SUSHISAMBA is solely responsible for this offer. Offer is only valid at SUSHISAMBA Heron Tower and SUSHISAMBA Covent Garden. Available for up to max of 8 guests on one booking. Not available in conjunction with any other offer or set menu. Not available on Christmas Day, Boxing Day, New Year's Eve, New Year's Day, Valentine's Day or Bank Holidays. Reservation necessary for redemption.

Redemption Instructions:

To redeem, book your table online at the link below. Payment at the restaurant must be made with a valid Visa card. SUSHISAMBA Heron Tower: <u>sevn.ly/xejXBIP6</u>, SUSHISAMBA Covent Garden: <u>sevn.ly/xbZE71Hq</u>

Contact:

SUSHISAMBA Heron Tower: Heron Tower, 110 Bishopsgate, London EC2N 4AY SUSHISAMBA Covent Garden: 35 The Market Building, London WC2E 8RF www.sushisamba.com



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Experience

Golden Tours Gray Line London is London's leading Sightseeing Company. Our range of products includes Sightseeing Coach Tours to different locations (London, Stonehenge, Bath, Windsor Castle, Roman Baths, Warwick Castle, Leeds Castle, Shakespeare's Birthplace, Cotswolds Stratford-Upon-Avon, Blenheim Palace, Cotswolds, Oxford, Salisbury Cathedral, Canterbury Cathedral, etc), London Afternoon Tea Bus Tours; Rail excursions (to UK destinations such as Edinburgh, Liverpool, Lake District, Cardiff, York, etc and escorted and unescorted rail trips to Paris from London); Open Top Bus Tours (London, York, Windsor, and London by Night); Warner Brother Studio Tours- 'The Making of Harry Potter' with return transportation; Attraction tickets and cruises; Walking Tours; Airport Transfers; Private Group bookings, Luxury Tours and much more.

Offer:

Enjoy up to 25% on selected tours and activities

Terms & Conditions:

Golden Tours is solely responsible for this offer. See https://visa.gttickets.com for full list of applicable tours and discounts.

Redemption Instructions:

To redeem your offer, reserve online at <u>https://visa.gttickets.com</u>. Payment must be made with a valid Visa card.

Contact: www.goldentours.com +44-2076-302-028



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Accommodation

The Mandrake is a multi-award-winning, luxury lifestyle hotel in the heart of London's Fitzrovia. Every aspect of The Mandrake has been thoughtfully curated and designed to offer guests a unique, immersive and truly unforgettable experience. With 33 beautifully designed rooms, including opulent suites and an award-winning Penthouse, each space cocooning you in comfort with a stimulating blend of colour, texture, and original artwork. The Mandrake offers unique dining and drinking experiences. Waeska Bar serves exquisite ethnobotanical cocktails in an intimate setting. Jurema Terrace, a lush outdoor oasis with tropical plants, is perfect for al fresco dining. YOPO Restaurant offers a twist on South American cuisine, bursting with bold flavours in a stunning dining room.

Offer:

Best available rate, complimentary room upgrade & complimentary breakfast

Terms & Conditions:

The Mandrake is solely responsible for this offer. Complementary upgrade is subject to availability. A discretionary 5% accommodation service charge will be added to the bill. All rates / rooms quoted are subject to change depending on our availability at the time of booking. All rates are quoted per room per night, inclusive of VAT. All reservations must be guaranteed with a credit card.

Redemption Instructions:

To redeem, reserve your stay online at <u>https://reservations.travelclick.com/102680?RatePlanId=8250751</u>, use promo code **VISAME** and pay with a valid Visa card.

Contact:

20-21 Newman Street, London W1T 1PG +44 (0)20 3146 7770 sleep@themandrake.com www.themandrake.com



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Customer Disputes

If a customer can prove that they were unable to receive an offer that they were entitled to at a partner merchant's store or online shop, they may be eligible for a refund or redressal according to the following process:

- The customer will write an email to the issuing bank stating the issue.
- The email should include the partner merchant's name, as well as the date, time and location of the purchase.
- If available, the customer should attach a copy of the disputed bill.
- The issuing bank will forward all details to Visa (<u>simorgan@visa.com</u>).
- Visa will work with the supplier to confirm and resolve the issue with the said partner merchant.
- If the dispute is valid, the partner merchant will refund the wrongly credited amount or issue a voucher towards the customer.
- Visa and the supplier will work with the partner merchant to settle the issue and communicate to the issuing bank within 72 working hours of query raised.
- The refund/redressal takes up to 10-15 working days.